# Medium-Term Management Plan (FY2025-FY2026)



# Executive Summary - Growth Story for FY2030

# New consolidated financial targets (FY2030)

ROE 10% or more Operating income ¥80.0 billion

# Practicing management with an awareness of capital cost and stock price

Improving ROE by improving ROA and increasing financial leverage/ Controlling the cost of shareholders' equity

# **Active investment in** growth areas

(including M&A, FY2025-FY2030)

# Growth investments ¥400.0 billion Shareholder Returns ¥200.0 billion

- Real Estate ¥260.0 billion Shinjuku West Gate Development Project, etc.
- Transportation ¥84.0 billion Investment in the development of a new model of Limited Express Romancecar and laborsaving measures, etc.
- Life Services ¥56.0 billion Opening new hotels and renovating existing ones, etc.
- ¥60.0 billion Tourism (Included in values for Real Estate, Transportation and Life Services)

# Strengthening shareholder returns

(FY2025-FY2030)

- Reducing net assets to a shareholders' equity ratio of 30%
- •FY2024 ¥40 FY2025 ¥50 (Revised upward from the initial forecast of **¥30** for FY2024)
- Flexible share buybacks (Actual figure for FY2024: ¥20.4 billion)

# **Enhancement of** human capital

- Driving structural reforms and securing human resources
- Improving ease of work and job satisfaction
- Intensive human investment in growth areas
- Well-planned development of nextgeneration management personnel

I. Financial Policy for Improving Corporate Value

II. Key Measures (Strengthening Businesses and Management Foundation)

**III. Numerical Plans** 

[Reference] Specific Policies for Achieving the Management Vision



# **Consolidated Financial Targets**

• ROE and operating income targets raised from those announced in May 2024

Key indicators		FY2026 Plan	FY2030 Target	
Management with an awareness of capital cost and stock price	ROE*1	<b>8.0</b> %  Previous target*2 6.2% (+1.8P)	10% or more  Previous target*2 7% or more (+3P)	
Profit growth	Operating income	¥ <b>54.0</b> billion  Previous target*2 ¥50.0 billion (+¥4.0 billion)	¥80.0 billion  Previous target*2 ¥70.0 billion (+¥10.0 billion)	
Securing of financial soundness	Interest-bearing debt/EBITDA ratio (times)	Controlling it to maintain a 7-time level		

<sup>\*1</sup> Net income attributable to owners of parent / Shareholders' equity (excluding unrealized gains on securities)

<sup>\*2</sup> Target announced in May 2024

# Practicing management with an awareness of capital cost and stock price

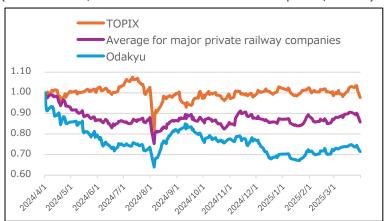
- ROE targets (6.2% in FY2026 and 7% or more in FY2030) were announced in May 2024.\* The announced value of the Company's cost of shareholders' equity was around 5.5%.
- Following this, the Company's share price remained somewhat weak, and the PBR declined to around 1.0.
- The Company's most recent cost of shareholders' equity is estimated to have risen to around 6% to 7.5%.

# [The Company's understanding]

•The Company understands that the ROE targets it announced last year are evaluated by the market as modest.

# (Reference 1) Changes in share prices

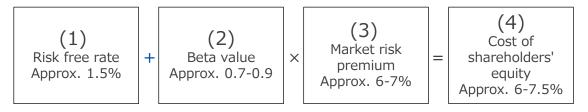
(Rate of rise/decline from the level on April 1, 2024)



# (Reference 2) The Company's PBR

As of March 31, 2024: 1.6 times  $\Rightarrow$  As of March 31, 2025: 1.1 times

# (Reference 3) Estimated cost of shareholders' equity of the Company (As of March 31, 2025)

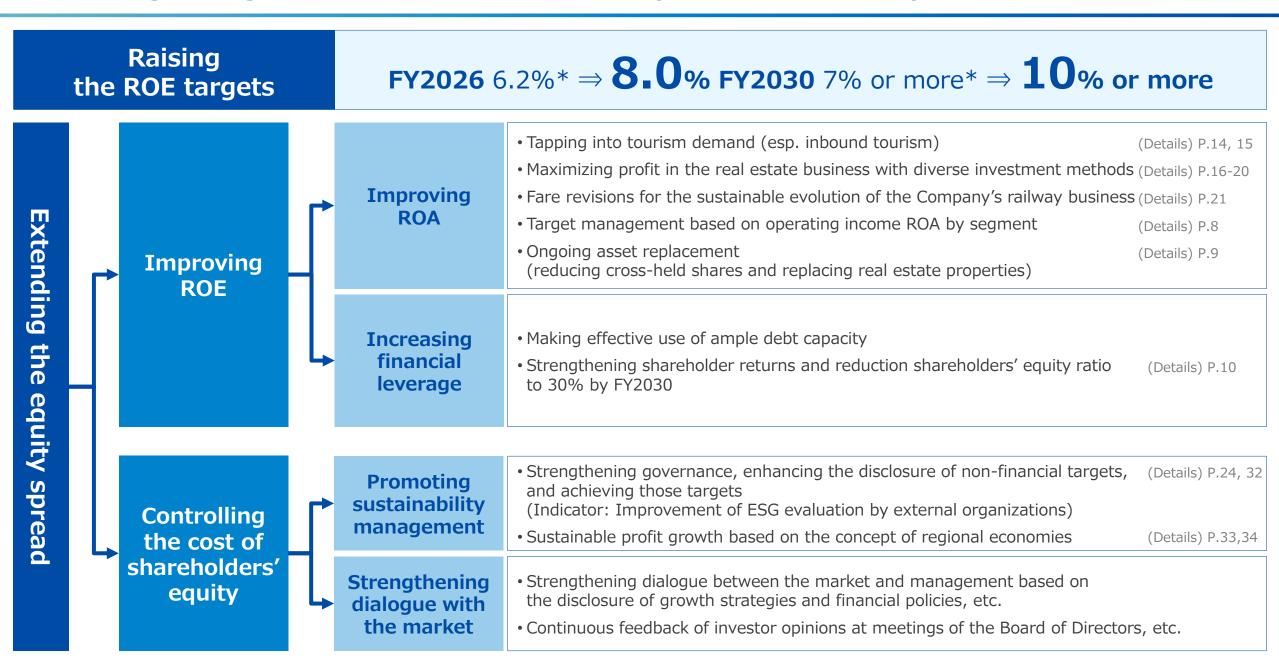


- (1) Yield of 10-year government bond
- (2) vs. TOPIX 5-year monthly/weekly historical beta
- (3) Quoted from multiple intelligence agencies (Beta value and market risk premium were calculated with CAPM by setting multiple patterns.)

**Issue** 

# Improving ROE and controlling the cost of shareholders' equity to extend the equity spread.

# Practicing management with an awareness of capital cost and stock price

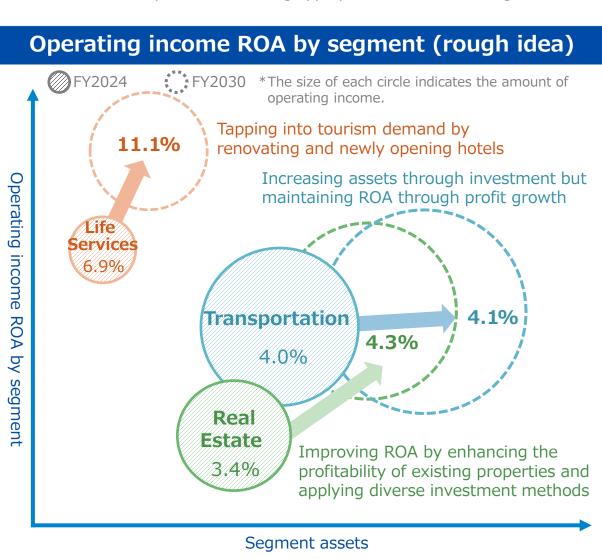


<sup>\*</sup> Target announced in May 2024

# Specific Initiatives to Improve ROE (1. Target Management Based on Operating Income ROA by Segment)

- Setting FY2030 operating income targets at ¥32.0 billion for Transportation, ¥30.0 billion for Real Estate, and ¥18.0 billion for Life Services and aiming for operating income ROA at 4.9% or higher
- Setting FY2030 ROA targets by segment and achieving significant improvements in Real Estate and Life Services (from the FY2024 level)
- Monitoring the progress in investment and income regularly to find points needing improvement as soon as possible and taking appropriate measures, aiming to achieve the targets

### FY2030 operating income target **Life Services Real Estate Transportation Creating stable** Making the segment **Creating regional** characteristics a primary source of profits (Merchandising, hotels, etc.) (Railways, buses, etc.) revenue (Leasing, sales, etc.) **Creating new** businesses (Digital) FY2024 ¥9.0 billion FY2024 ¥15.8 billion FY2024 ¥26.4 billion ¥32.0 billion ¥30.0 billion ¥18.0 billion **Tourism** (included in each business) **Growth area extending across** FY2024 a hillion ¥15.0 billion the business segments ¥8.9 billion (Transportation, merchandising, hotels, etc.) FY2030 operating income ROA target\* FY2030 target **4.9**% or more FY2024 4.1%



\* Operating income / total assets (excluding unrealized gains on securities)

# **Specific Initiatives to Improve ROE (2. Ongoing Asset Replacement)**

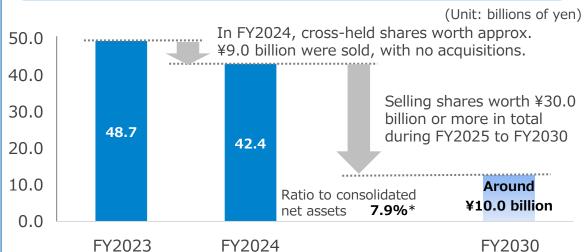
• Reducing cross-held listed shares and replacing real estate properties, while appropriating funds from the sales to growth investment and shareholder returns, thus improving ROE

# Reduction target for cross-held listed shares

- •Shares of Sotetsu Holdings and others, which are worth approx. ¥9.0 billion, were sold in FY2024, bringing down the ratio to consolidated net assets to 7.9%\*.
- \*Calculated based on the market value of cross-held shares (including non-listed shares) held by the Company on a non-consolidated basis (Reference) Cross-held shares sold during FY2021 to FY2023: Approx. ¥20.0 billion
- Selling cross-held shares worth ¥30.0 billion or more during FY2025 to FY2030, thus reducing them to around ¥10.0 billion by FY2030

(Selling approx. 70% of cross-held shares (in terms of market value) that were held in the end of FY2024)

# Total market value of cross-held listed shares (consolidated basis)



# **Proactive replacement of real estate properties**

- Focusing on the asset rotation model to acquire short-term revenue and improve ROA
- Working proactively on assessing and selling existing properties as well

# Assessment of properties to sell (existing properties)

## Consideration

- ✓ Market relevance (based on current NOI yield)
- ✓ Strategic significance of holding them determined in light of area and location
- ∨ Building age and size
- Maintenance and renovation work, etc. expected in the future

## **Scale** (FY2025 to FY2030)

### **Targets**

- ✓ Amount of sales: ¥20.0 billion or more
- ✓ Number of properties to be sold: At least 10 properties

# Specific Initiatives to Improve ROE (3. Strengthening Shareholder Returns)

• Providing shareholder returns worth ¥200.0 billion in cumulative total during FY2025 to FY2030 and reducing shareholders' equity ratio to 30% by FY2030

# Basic policy (FY2023-FY2026)

Based on the assumption of a 30% shareholders' equity ratio, the Company will implement stable dividends and flexible share buybacks, with a target total consolidated payout ratio of at least 40%\* on average for FY2023 through FY2026

\* Total amount of shareholder returns for the four years / total amount of net income attributable to owners of parent for four years ≥ 40%

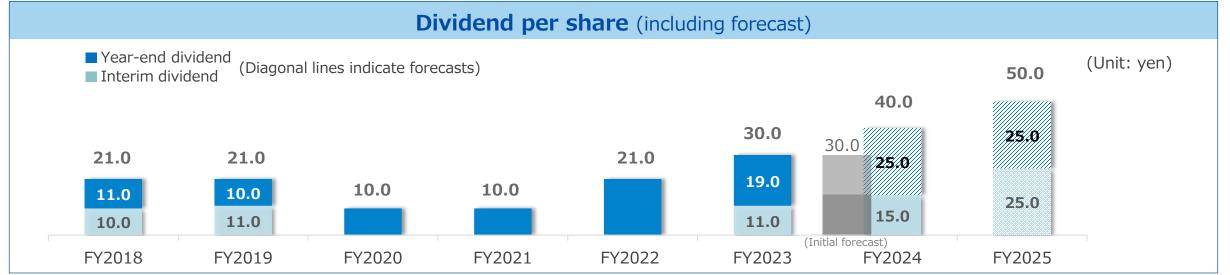
# **Dividend**

- FY2024: Planning to pay **annual dividend of ¥40** per share (The forecast amount of annual dividend was revised from **¥30**.)
- FY2025: Planning to pay annual dividend of ¥50 per share

# **Share** buybacks

- Consider the timing of implementation, comprehensively taking into consideration changes in the business environment, business performance, and other factors
- Also considering measures to address the deterioration of share supply-demand balance resulting from the sale of the Company's shares by financial institutions, etc.

(Acquisitions that were made) Total for FY2023 and FY2024: ¥32.7 billion



# **Capital Allocation in FY2025 to FY2030**

- •Intensive allocation in growth areas focused on real estate (cumulative total of ¥400.0 billion), and Strengthening shareholder returns (cumulative total of ¥200.0 billion)
- Securing funds by making effective use of debt capacity, selling assets proactively, and maximizing cash flows from operating activities

### Cash in **Cash out** Growth investments / M&A **Financing** Funding policy **Growth investments/** (Real Estate) ¥260.0 billion ¥320.0 billion Making effective use of ample debt capacity M&A ✓ Shinjuku West Gate Development Project \*Net increase of interest- Also paying attention to interest-bearing ✓ Development and renovation ¥400.0 billion bearing debt debt/EBITDA ratio and shareholders' equity ratio ✓ Domestic SPC / Overseas real estate • (Transportation) ¥84.0 billion Sale of cross-held shares ✓ Shinjuku West Gate Development Project ¥30.0 billion or more Proactive sales of assets ✓ Developing a new model of the Limited Express Romancecar Reduction of cross-held listed shares ✓ Labor-saving investment (shift to driver-only) **Facility upgrades** ¥30.0 billion or more operation, etc.) and environmentrelated investments ¥56.0 billion (Life Services) ¥420.0 billion ✓ Hotel renovation and new openings Cash flows from ✓ New openings in stores and retail Strengthening asset rotation operating activities **model** (including sales) ¥670.0 billion • Investing ¥310.0 billion and collecting ¥350.0 Strengthening shareholder **Shareholder Returns** hillion\* returns ¥200.0 billion \*Including sales of existing properties • Stable dividends and flexible share buybacks

# II. Key Measures (Strengthening Businesses and Management Foundation)

# **External Environment and Business Opportunities**

- Regarding the expansion of demand from inbound tourists and other events as business opportunities and leveraging our strengths, including appealing areas along the Odakyu Lines and extensive business expertise, based on an understanding of the external environment
- Setting as priority measures tapping into tourism demand, strengthening the real estate business, enhancing human capital, and other initiatives

Macro changes and external environment

# Population decline Falling birthrate and aging population

Population of 5.0 million people in areas along the Odakyu Lines is expected to be maintained in FY2050 (5.22 million people as of FY2023).

# **Inflation Rising interest rates**

Resistance to interest rate rise created by high ratings R&I: A+ JCR: AA-

# Rising construction expenses and increase in personnel expenses

Reflecting the upward trend in construction and personnel expenses in the plan
Construction cost has been determined to a certain degree with the commencement of the development in Shinjuku

Shortage of manpower and human resources

Climate change Escalation of natural disasters

Business opportunities

# Increase in demand from inbound tourists

Changes in lifestyles

Progress in digital technologies

Growing awareness of sustainability

Strengths of Odakyu

# Business Manageme

Management foundation

# Appealing areas along the Odakyu Lines

Tourism strongholds including Shinjuku, Hakone, and Shonan

# **Extensive business expertise**

Transportation infrastructure / community development of areas along the Odakyu Lines

## A corporate culture featuring the active participation of diverse human resources

Development of value creating human resources

Tapping into tourism demand

Evolution of transportation business

Expansion of **hotel business** 

Strengthening stores and retail business

Strengthening the **real estate** business

Creating businesses with digital technologies

Enhancement of **Human Capital** 

Environment

DX

Governance

- Attracting tourists from Japan and overseas to areas along the Odakyu Lines by using as strongholds Shinjuku, which aims to be Japan's No. 1 tourism hub, and Hakone and Shonan as leading centers of tourism in Japan
- Aiming to achieve tourism revenue of ¥120.0 billion and operating income of ¥15.0 billion by FY2030, by increasing revenue at tourism strongholds, travel between tourism strongholds, and the number of tourism strongholds

Three policies to strengthen the business based on development of Shinjuku into an inbound tourism hub

Shinjuku, Hakone, Shonan

**Increasing revenue at tourism** strongholds

Tapping into demand for accommodation, shopping, etc. aggressively to increase sales at Hakone and Shonan in low seasons

Shinjuku ⇔ Hakone and Shonan

Maximizing the demand for travel **L** between tourism strongholds

Increasing the number of passengers using the Odakyu Lines and average customer spend by increasing the appeal of limited express trains and through coordination of digital initiatives

All areas along the Odakyu Lines

**Increasing tourism strongholds** along the Odakyu Lines

Attracting tourists to the Odakyu Lines by developing and increasing new destinations and contents

**Enhancing promotion x Coordinating digital measures** 

# Development of Shinjuku into an inbound tourism hub (rough idea)



# FY2030 tourism-related numerical targets

\* Included in values for Transportation, Real Estate, and Life Services

**Total investment** 

**Tourism revenue** \* Including tax-free sales

(FY2025-FY2030)

[Inbound tourism only]

¥**60.0** billion

# **Operating income**

[Inbound tourism only] ¥6.0 billion

- Tapping into brisk demand from inbound tourists with renovation and development of high value-added hotels, and suchlike
- Expanding the scale by investing ¥36.0 billion with a focus on Shinjuku and area around Hakone, aiming for operating income of ¥5.0 billion

# **Direction of improvement**

Shinjuku, Hakone

**1** Renovation of existing hotels

Enhancing the value of three hotels by FY2030

Hakone

**2** Developing new high value-added hotels

Opening two or three hotels by FY2030

Hakone

**3** Operation in trust and M&A

Winning three to four new projects by FY2030 by leveraging the network in the area

# FY2030 numerical targets of the hotel business

**Total investment** 

(FY2025-FY2030)

¥36.0 billion

**Operating income** 

FY2024 ¥2.4 billion\* **¥5.0** billion

\* Excluding ¥0.5 billion of the UDS Group that was transferred out in the fiscal year

# Schedule of major renovations and openings



# edit x seven FUJI GOTEMBA (Gotemba)

Starting to operate a new hotel brand in trust at the time of its opening (August 2025)



### **RETONA HAKONE** (Togendai)

The former Hakone Lake Hotel will be renovated into a luxury hotel exclusively for guests with their beloved dogs.

(December 2025)



# Hakone Highland Hotel (Sengokuhara)

Renovating it into a spacious hotel with a vast garden and a commanding view (FY2027)



# Odakyu Hotel Century Southern

**Tower** (Shinjuku)

Enhancing the capacity to cater to demand from inbound tourists through overall renovation of guestrooms (FY2028)

- Aiming to achieve operating income of ¥30.0 billion and improve ROA by managing balance sheets appropriately by improving the profitability of existing properties and by adopting diverse investment methods
- Strengthening guick-return investments, aiming for around 40% of operating income, while controlling total assets (Real Estate) with a rough target of 30%

# Maximizing profit with diverse investment methods

- Improving ROA by improving the profitability of existing properties and replacing properties
- Revising the portfolio by enhancing investment methods for guick returns (domestic SPC, overseas, asset rotation model, and sale), as well as the traditional development, renovation, and operation of existing properties for longterm holding, aiming to increase profit and improve ROA

# **Investment for long-term holding**

**Development, renovation** and improving profitability of **existing properties** 

# **Investment for quick returns**

Core investments and investments in development-type domestic SPC projects

Investment in **OVERSEAS** real estate in Australia and the United States, which are promising markets

Strengthening **asset rotation model** by leveraging the track record of value enhancement and development

Increasing the number of residential units for sale in residential sales inside and outside areas along the Odakyu Lines

# Revising the portfolio of investment methods

- At present, long-term holding properties account for 80% of both operating income and total assets.
- Strengthening of quick-return investments with a target of around 40% of operating income will lead to an increase of total assets to around 30%, but the impact will be limited to around +10 percentage points

impact will be limited to around +10 percentage points.					
Real Estate	FY2024	Goal			
Ratio of operating income	Investment for long-term holding quick results and the second sec				
Ratio of total assets	80%	70%			

# FY2030 numerical targets of real estate business

**Total investment** (FY2025-FY2030)

Investment for long-term holding ¥155.0 billion

Investment for quick returns

¥415.0 billion

**Operating income** 



• In Shinjuku, the Company will enhance the area's value with the project directly above the station (commercial facilities, offices, etc.), which will be the symbol, to maximize revenue, including revenue at surrounding facilities.

• In areas along the Odakyu Lines, the Company will drive development plans, including redevelopment plans, by leveraging cooperation with local

governments and its development expertise.

# Maximizing revenue in the Shinjuku area

# Maximizing revenue from the Shinjuku West Gate Development **Project**

- ✓ Making specific development plans for enhancing the area's value
  - Commercial functions that provide new experience
  - Latest, high-grade office functions
  - Function of business creation initiated by customers
- Introducing functions for making Shinjuku an inbound tourism hub
- Opening the facilities ahead of redevelopment projects in the surrounding area
- \*Progress of construction (as of March 2025)

New construction started in March 2024, with completion scheduled in FY2029

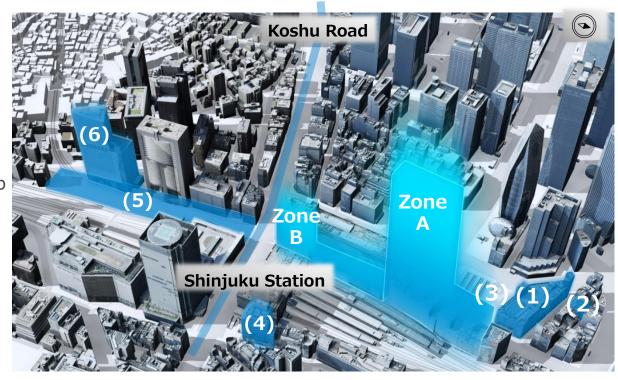
Construction in progress as planned

# Maximizing the value of surrounding existing facilities

✓ Renovating Hotel Century Southern Tower

# Real estate development in areas along the Odakyu Lines

- Advancing plans to develop luxury condominiums in areas along the Odakyu Lines in Tokyo
- Developing commercial facilities and other development plans in the Ebina area
- Considering future redevelopment schemes for Shin-Yurigaoka and Machida areas, etc.



### Shinjuku West Gate Development Project



Zone B

Zone A

# [Other business bases in the Shinjuku area]

- (1) Shinjuku West Gate Halc (commercial facility)
- (2) Shinjuku West Building (offices)
- (3) Odakyu Ace (commercial facility \*Underground shopping center in front of the West Gate)
- (4) Flags (commercial facility)
- (5) Shinjuku Southern Terrace (commercial facility)
- (6) Odakyu Southern Tower (hotel, offices, etc.)

# [Reference] Main Uses and Rendering of the Shinjuku West Gate Development Project

Top area (47th and 48th floors)

Offices (14th to 46th floors)

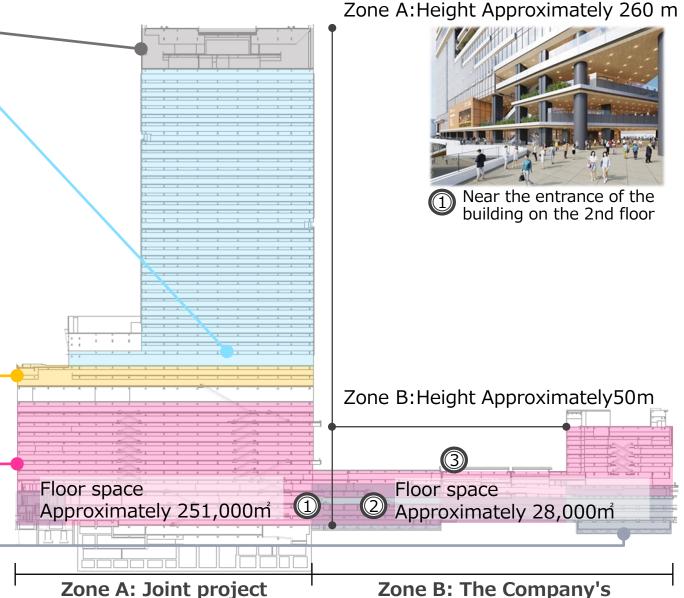


Office lobby floor

**Business creation** (12th and 13th floors)

**Commercial facilities** (2nd basement to 10th floor)

Railways (2nd basement to 2nd floor)



independent project



Ground platform floor



Terrace section (Square on the 2nd floor)



Terrace section (Square on the 3rd floor)

(The Company, Tokyo Metro,

Tokyu Land Corporation)

<sup>\*</sup> Each rendering is as of present.

# **Strengthening Real Estate Business (Quick Returns)**

# **Strengthening businesses**

- Allocating investments for quick returns in consideration of diversification of risk in addition to the external environment and achievements from initiatives, thereby controlling the portfolio
- Gaining short-term revenue and improving ROA during FY2025 to FY2030, aiming to make investments worth ¥415.0 billion in cumulative total and targeting operating income of ¥50.0 billion in cumulative total.

# **Domestic SPC**

**Total investment** (FY2025-FY2030)

¥45.0 billion

**Cumulative operating income** (FY2025-FY2030)

¥7.5 billion

(**¥2.0** billion in FY2030)

- Achievements (FY2018 onwards)
   Approx. 4 investments per year (cumulative total of more than 20)
- Future initiatives5-6 cases per year as one investment method

# Overseas real estate

Total investment (FY2025-FY2030)

¥60.0 billion

Cumulative operating income (FY2025-FY2030) ¥14.0 billion

(**¥5.0** billion in FY2030)

- Achievements (from FY2023 onward) United States: 4 cases, Australia: 1 case
- Future initiatives
   Making investments at a rate of 3 to 4
   cases a year with a focus on residences and offices



Central Sydney area, office and commercial

# **Asset rotation model**

**Total investment** (FY2025-FY2030)

¥130.0 billion ¥15.0 billion

**Cumulative operating income** (FY2025-FY2030)

• Achievements (FY2018 onwards)

Logistics: 4 cases

Residential: Approx. 20 cases per year (including condominium resales)

Future initiatives

Logistics and Commercial:

8 developments underway (excluding resales)

Residential: Àpprox. 20-25 cases per year (including condominium resales)

(**¥8.0** billion in FY2030)



Morinosato, Atsugi City (Logistics)

# **Residential sales**

**Total investment** (FY2025-FY2030)

**Cumulative operating income** (FY2025-FY2030)

- Achievements
   Sold approx. 60,000 units over 60 years,
   mainly in areas along the Odakyu Lines
   (including joint projects)
- Future initiatives
   Promoting station-front redevelopment and other initiatives
   (Ebina, Noborito, Isehara, etc.)

(**¥3.0** billion in FY2030)

**¥180.0** billion



LEAFIA Tower Ebina Chronos Court

# [Reference]

# Major Development Pipelines in Areas along the Odakyu Lines

# **Strengthening businesses**

	Area	Asset type	2025	2026	2030
	Shinjuku West Gate Development	Office/Commercial			
	Minami-Shinjuku	Residence			
	Development of Ebina station area	Commercial facility			
Leasing	Mukogaoka-yuen	Residence			
,	Redevelopment of Noborito Commercial facility				
	Community development of Shin-Yurigaoka				
	Community development of				

	Area	Assumed number of units	2025	2026	2030	
	Mukogaoka-yuen	80				
	Kurihira	130				
Sa	Sagami-Ono	140				
le (co	Hon-Atsugi	30				
Sale (condominiums)	Yoyogi-Uehara	10				
	Komae	290				
(51	Ebina	530				
	Noborito	70				
	Isehara	80				

Source: A webpage of the Geographical Information Authority of Japan where maps and aerial photos are available for viewing (Photo taken by Geographical Information Authority of Japan in 2019)



Properties in the Ebina area being developed/owned ( The Company's facilities)



LEAFIA Residence Kurihira Terrace



Komae Condominium

- Aiming to revise fares at the appropriate time while enhancing safety and disaster control measures, improving services, and building a sustainable operation system
- Increasing added value with a new model of Limited Express Romancecar and measures taken in Hakone and Shonan, aiming to increase revenue by increasing passengers and unit prices

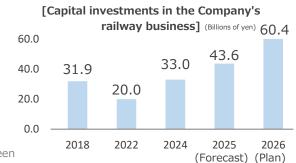
# Sustainable revolution of the Company's railway business

# **Enhancing safety and disaster control measures and improving services**

- Installing platform doors (use of a system developed by the government to increase fares for making railway stations barrier-free)
- Countermeasures against natural disasters, which are growing more serious (including seismic strengthening work)
- Large-scale facility replacement (including development of a new model of train and relocation of a general train depot)

  [Capital investments in the Company's





Installing platform doors at all the stations between Shinjuku and Hon-Atsugi, Chuo-Rinkan Station, Yamato Station, and Fujisawa Station by FY2032

# **Building a sustainable operation system**

(Reducing workforce by 30% by FY2035 \* Compared to the FY2020 level)

- Introduction of driver-only operation (Starting the operation between Odawara and Hakone-Yumoto Stations in FY2025 and a trial operation between Shinjuku and Mukohaoka-yuen Stations around 2030)
- Achieving labor savings in station work by consolidating, centralizing, and automating passenger services
- Use of image analysis and behavior recognition AI (safety confirmation in station)

The Company's railway business

Aim to **revise fares** at the right time

# **Tapping into tourism demand**

# Increasing the added value of tourism experience

• FY2028: A new model of Limited Express Romancecar to go into se		FY2028: A new model of Limited Express Romancecar to go into service			
	Hakone	<ul> <li>FY2025: Chikyu-no Tani (Earth Valley, Owakudani), a new observation deck area, to be opened at Owakudani Station</li> <li>FY2025: Renovation of Motohakone Port and Victory, the pirate ship</li> <li>Launch of special operation of ROPESTER, Japan's first open-air gondola</li> </ul>			
	Shonan	<ul> <li>FY2026: New 700 series trains of Enoshima Electric Railway to go into service</li> <li>Further enhancing offerings featuring evening and night views, which are effective for attracting visitors to dispersed destinations at different times and having them tour around the area for many hours</li> </ul>			



Chikyu-no Tani (Earth Valley, Owakudani), a new observation deck area at Owakudani Station



New 700 series trains of Enoshima Electric Railway to be introduced in FY2026

### Increasing revenue by increasing passengers and unit prices

- Selling EMot digital tickets for inbound tourists through linkage with Klook, an overseas reservation website
- Strengthening promotions to encourage those who purchase the Digital Hakone Freepass from EMot to purchase limited express tickets concurrently (Reference) Change in the percentage of those who purchased tickets from EMot and limited express tickets concurrently, which resulted from measures for inbound tourists taken at the end of August 2024: 20% in the 1st half of FY2024 --> 50% in the 2nd half
- Revising fares of Hakone transportation network, Hakone Freepass, etc.

**Number of Hakone Freepass tickets sold** 

FY2024: 870,000 --> FY2030 target: **1,000,000** 

- In stores and retail business, the Company will open new stores aggressively through a linkage with real estate development and take DX measures, aiming to improve productivity and expand the business scale.
- In the digital domain, the Company will create new businesses by leveraging provision of solutions as its strength.

# **Strengthening stores and retail business**

# New store openings and store renovation

- Driving new store openings aggressively in both stores and the Seven-Eleven businesses
- Renovating existing stores to build a structure for operation by a reduced number of staff members and to maximize the sales floor area

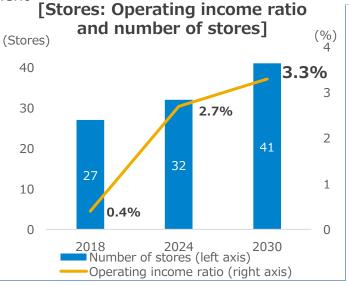
# Improving store operating capability

 Aiming to achieve an operating income ratio exceeding 3% by FY2030 through a merchandising strategy, operational reform, and human resource development

Number of stores
FY2030: Up 30%
(compared to the FY2024 level)

Stores' operating income ratio

FY2030: **3.3%** 



### **Utilization of DX**

- Streamlining operations with self checkout and a proposal-based order placement system using AI
- Strengthening digital marketing based on customer analysis through cooperation within the Group and data of

Odakyu Point (OP) Card members, etc.

Number of OP Card members
Approx. 1,550,000 people

(As of March 2025)



Odakyu OX Shin-Yurigaoka Store

# Creating businesses with digital technologies

- Creating businesses with a focus on areas along the Odakyu Lines, leveraging development and the provision of solutions for customers as a strength, from an onsite perspective
- Considering a new business following WOOMS

Number of projects commercialized **7** 

Number of projects in progress

Provision of a system that

Provision of a system that streamlines waste collectionWinner of 2024 Good Design Gold Award

- Investing human capital strategically to reflect priority tasks, aiming to achieve business growth through improved employee engagement and labor productivity
- Visualizing and improving measures to enhance employee engagement and labor productivity through regular monitoring

### **Priority tasks Direction of actions** Labor productivity and human resource investment, in which the Company aims to be No. 1 in the private railway industry (the Company's actual performance) Driving structural reform and ✓ Building a sustainable management system in the railway business ✓ Increasing annual income by approx. 18% in total for the three years from FY2023 securing human resources in Examples: In the spring labor offensive of 2025, the Company fully accepted the union's request for the first time anticipation of decline in working population This resulted in an increase in annual income that in some cases exceeded ¥1.5 million (compared to the FY2022 level/ model annual income). For managers, annual income of ¥10 million was made available for those aged 31 years at the youngest. Taking measures by using the engagement survey ✓ Enhancing employee benefits and welfare measures, including the establishment of a new bachelors' dormitory for Group employees ✓ Improving the workplace environment, such as enhancing support for meals and the renovation of workplace facilities for those Improving comfort of work engaged in frontline operations and job satisfaction · Driving utilization of diverse human resources and respecting human rights ✓ Encouraging male employees to take paternity leave and promoting the active participation of women on an ongoing basis ✓ Driving health and productivity management and enhancing training opportunities Rendering of the bachelors' dormitory Developing qualified personnel at each one of the real estate, hotel, stores, tourism, and digital domains and advancing measures including exchange of human resources with specialized companies by setting KPIs Intensive human investment · Recruiting specialized and industry-ready human resources from outside the in growth areas Company Examples: Multiple cases in which an officer-level employee, entrepreneur, or similar person was recruited from a financial institution or a real estate company The well-planned development • Developing a career path model that facilitates the acquisition of business administration capability or specialized business skills of next-generation Assigning and training employees, such as promoting young employees proactively management personnel based on the model

Improvement of employee engagement

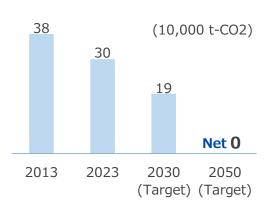
Virtuous circle as the source of business growth

Improvement of labor productivity

# **Environment**

Powerfully advancing decarbonization through initiatives including the use of renewable energy and the shift to EV buses, and further, implementing TNFD disclosures and setting nature-related targets for nature-positive operations

### Realization of a decarbonized society



# Complete replacement of power used for Group railways, trams, and cableways with power from renewable energy sources

FY2024: 100% of power used for railways, trams, and cableways replaced with power from renewable energy sources

### Shift to EV buses

Introducing approx. 500 EV buses by FY2030 \* Including Kanagawa Chuo Kotsu buses

### Power generation with on-site PPA

FY2024: Solar power generation started at the Romancecar Museum in Ebina Station

# Enhancing the environmental performance of real estate

Acquiring environmental performance certificates by new and existing properties

### Information disclosures based on the TNFD recommendations

March 2025: Information disclosed in accordance with the TNFD recommendations

**Setting nature-related targets** 

### **Waste and water intake**

Year-on-year reduction (intensity per unit revenue)

# **Further improvement in CDP evaluation**

Climate change B

Water security B-

Forest

\* As of FY2024

# DX

# **Optimizing the information system environment**

- Enhancing the ability to use the latest technologies by driving the proactive use of the cloud-computing environment
- Integrating data platforms to build a framework for proactive use of data across the entire Group

# **Ensuring information security**

 Building a strong environment for the safe use of data in a Group-wide manner

### **Human resource development**

• Developing human resources with advanced skills, who are capable of planning and implementing DX measures (Developing approx. 520 such human resources by the end of FY2026)

# Governance

# Initiatives to ensure respect for human rights

- Enhancing cooperation with business partners through sustainability questionnaires
- Formulating and operating a risk management plan covering human rights risks
- Taking actions by participating in international initiatives (such as the United Nations)
- Enhancing operations based on the customer harassment response policy

Developing compliance awareness based on risk management policy

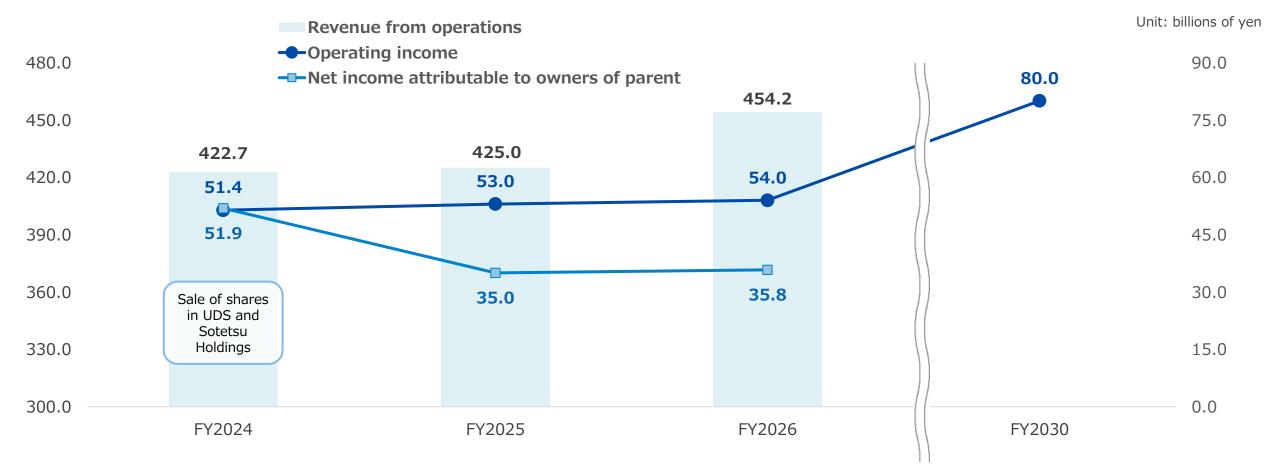
# **Enhancing the supervisory function**

• Evaluation of the Board of Directors by an external organization and improvement of effectiveness by appropriately reflecting the results

# III. Numerical Plans (FY2025 to FY2026)

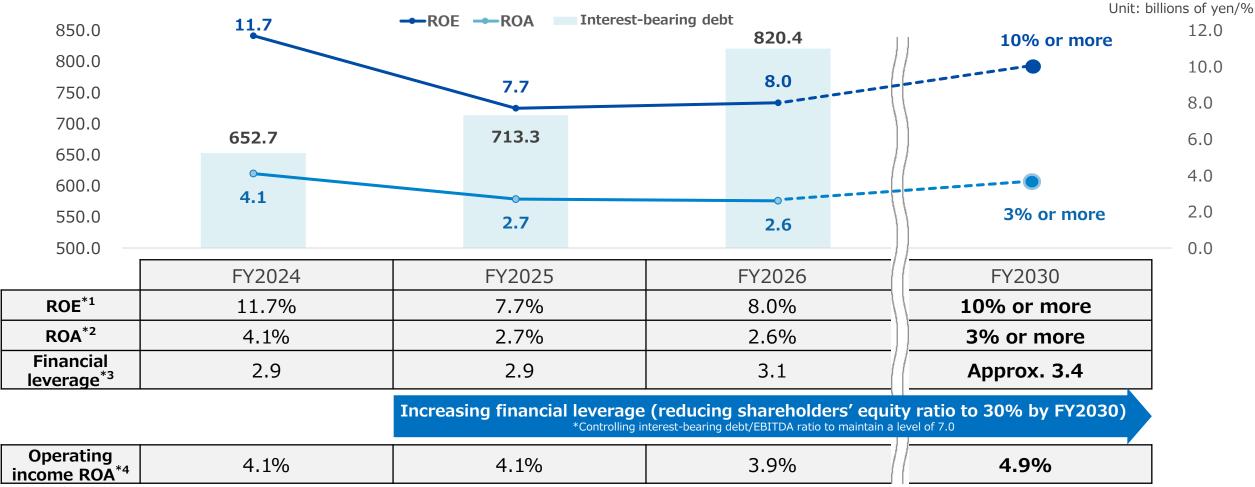
# Changes in Consolidated Financial Results (Revenue from Operations, Operating Income, and Net Income)

- In FY2024, operating income was ¥51.4 billion, partly reflecting a recovery in the number of passengers, and net income was ¥51.9 billion due to the posting of a gain on the sale of shares.
- From FY2025 onward, operating income is expected to increase moderately, remaining at the ¥50.0 billion level, to reach ¥54.0 billion in FY2026.
- In FY2030, operating income is expected to grow to ¥80.0 billion, reflecting fare revisions in the Company's railway business, growth of the real estate business, and contribution of income gained by tapping into tourism demand.



# Changes in Consolidated Financial Results (ROE, ROA, and Financial Leverage)

- Due to growth in operating income and aggressive investments, operating income ROA is expected to remain flat from FY2024 to FY2026 while ROA will decline temporarily due in part to the absence of extraordinary income.
- Increasing financial leverage through aggressive investments and enhancement of shareholder returns, resulting in ROE of 8.0% in FY2026
- Both ROA and financial leverage are expected to increase in the period up to FY2030, resulting in growth of ROE to 10% or more.



<sup>\*1</sup> Net income attributable to owners of parent/shareholders' equity (excluding unrealized gains on securities)

<sup>\*2</sup> Net income attributable to owners of parent/total assets (excluding unrealized gains on securities)

<sup>\*3</sup> Total assets (excluding unrealized gains on securities)/shareholders' equity (excluding unrealized gains on securities) \*4 Operating income/total assets (excluding unrealized gains on securities)

# (Reference) Consolidated Numerical Plan

Millions of yen	FY2024 (Results)	FY2025 (Forecast)	FY2026 (Plan)
Revenue from operations	422,700	425,000	454,200
Operating income	51,431	53,000	54,000
Ordinary income	50,474	51,000	48,200
Net income attributable to owners of parent	51,958	35,000	35,800
Capital investments	65,388	96,800	136,100
Depreciation	43,954	45,100	49,200
EBITDA	95,386	98,100	103,200
Interest-bearing debt	652,789	713,300	820,400
Interest-bearing debt/EBITDA ratio (times)	6.8	7.3	7.9
ROE*	11.7%	7.7%	8.0%

<sup>\*</sup> Net income attributable to owners of parent / Shareholders' equity (excluding unrealized gains on securities)

# (Reference) Consolidated Numerical Plan (By Segment)

Millions of yen		FY2024 (Results)	FY2025 (Forecast)	FY2026 (Plan)
	Transportation	174,927	178,900	181,200
Revenue	Real Estate	95,897	98,400	122,000
from operations	Life Services	168,695	162,900	168,200
	Adjustments	-16,821	-15,200	-17,200
Total		422,700	425,000	454,200
	Transportation	26,495	28,700	25,600
Operating	Real Estate	15,852	15,200	19,700
income	Life Services	9,062	9,100	8,700
	Adjustments	20	0	0
Total		51,431	53,000	54,000

# [Reference] Specific Policies for Achieving the Management Vision

# **Our Business Planning Structure**

- Powerfully driving businesses on the basis of sustainability management for balancing social value and corporate value
- Achieving the management vision by optimizing the business portfolio while also expanding businesses based on the concept of regional economic zones

The Odakyu Group helps its customers create "irreplaceable times" and "rich and comfortable lifestyles."

/ Group Management Principle

Promoting sustainability management

Safety and peace of mind

**Environment** 

and local communities

**Enhancing human capital** 

**Community development** 

Daily life and tourism experiences

Governance

**Management Vision** 

# **UPDATE Odakyu**

Becoming a "Community-Based Value Creation Company"

**TWO** evolutions to achieve the management vision

- 1. Business development based on the concept of regional economies
- 2. Optimization of our business portfolio

Medium-Term Management Plan (FY2025-FY2026)

# **Materiality in Sustainability Management**

• The Company adds and updates targets and monitoring indicators with awareness of links between management issues faced by the Odakyu Group and its business performance, as well as its unique perspective, among others.

◆: Targets □: Monitoring indicators Underlined: Additions and changes

# Materiality

- 1. Safety and peace of mind
- Provision of public transportation services that prioritize safety and peace of mind
- Pursuit of society where anyone can live with peace of mind
- 2. Community development and local communities
- Community development combining work, residence, business, education, recreation, and wellness
- Development of communities achieved by using local resources
- 3. Daily life and tourism experiences
- Promotion of rich lifestyles that utilize technologies
- Provision of tourism experiences unique to each region

- 4. Environment (carbon neutrality)
- Realization of a decarbonized society through energy conservation, renewable energy, electrification, and collaboration with local communities
- Realization of a resource recycling society aimed at Beyond Waste
- **5**. Enhancing human capital
- Cultivation of a corporate culture that enables all employees to work in their own unique way
- <u>Development and allocation of value-creating human</u> resources for achieving sustainable growth

**6**. Governance

• Realization of an optimal governance structure that fulfills the expectations of all stakeholders

# **Targets and Monitoring Indicators**

- Number of operating accidents/incidents caused by the Company in the railway business: Zero (each fiscal year)
- Number of fatalities or serious injuries in the bus and taxi businesses: Zero (each fiscal year)
- ☐ Total level of satisfaction with railway services
- ♦ Number of users at key stations in areas being strengthened (per day) (FY2030/FY2040) Shinjuku: 470,000 people/530,000 people Shin-Yurigaoka: 120,000 people/140,000 people Machida: 270,000 people/300,000 people Ebina: 150,000 people/160,000 people
- Machida: 270,000 people/300,000 people Ebina: 150,000 people/160,000 peopl
- □ Population of communities along the Odakyu Line
   □ Total level of satisfaction of local residents
- ☐ Total level of satisfaction with how to live (well-being)
- ♦ Odakyu Group's tourism revenue: ¥120.0 billion (FY2030)
- ◆ Inbound tourism revenue: ¥45.0 billion (FY2030)
- □ Number of users of children's IC cards other than commuter passes
- □ Number of users of Limited Express Romancecar services
- □ Number of Odakyu ONE ID users □ Number of Freepasses sold (Hakone)
- ☐ Number of visitors to tourist areas along the Odakyu Lines (Hakone and Fujisawa)
- ♦ Odakyu Group CO2 emissions:
- ♦ 50% reduction compared with 2013 (FY2030)/Net zero (FY2050)
- Odakyu Group's waste emissions (intensity per unit revenue): Year-on-year reduction (each fiscal year)
- ◆ Odakyu Group's water intake (intensity per unit revenue): Year-on-year reduction (each fiscal year)
- ◆ Ratio of female employees (full-time): 20% (FY2030)/35% (FY2050)
- ◆ Ratio of women in management roles: 15% (FY2030)/30% (FY2050)
- ◆ Ratio of male employees taking paternity leave: 100% (FY2030)/100% (FY2050)
- ☐ Employee engagement survey score (non-consolidated)
- Revenue from operations per employee
- Staff sufficiency rate (Railway and buses)
- □ Number of specialized human resources (real estate growth area)
- ◆ Number of major legal violations: Zero (each fiscal year)
- ◆ Ratio of female officers: 30% (FY2030)
- ◆ Number of serious information security incidents: Zero (each fiscal year)
- ◆ Implementation rate of sustainability survey for business partners: 100% (FY2030)
- ☐ Ratio of Independent Outside Directors

# **Odakyu's Potentials and Strength as Sources of Its Competitiveness**

• The Odakyu Group benefits from a large number of human resources supporting its businesses as well as the foundation and expertise for achieving sustainable growth.

• The areas where Odakyu operates feature many major urban areas and Japan's leading tourist attractions. They benefit from powerful local players and a

wealth of local resources.

# **Natural capital**

**Contributions to CO2** emissions reductions 1.21 million tons

\* Comparison with automobile

**Natural and local** resources including Hakone, **Enoshima**, and Ovama transportation when Odakyu Group transportation network is used

# **Intellectual capital**

Transportation infrastructure, community development of areas along the Odakyu Lines, etc. **Extensive business** expertise

**ONE** members 400,000 people

# **Human capital**

Consolidated number of employees

**11,517** people

Per-capita revenue from operations

Approx. ¥36 million

**Corporate culture** featuring active participation of value-creating human resources and diverse other human resources

# Social and relationship capital

**Population along railway** lines Approx.

**5.2** million people

**Annual number of** passengers (Railways + Buses)

Approx. 1.1 billion people

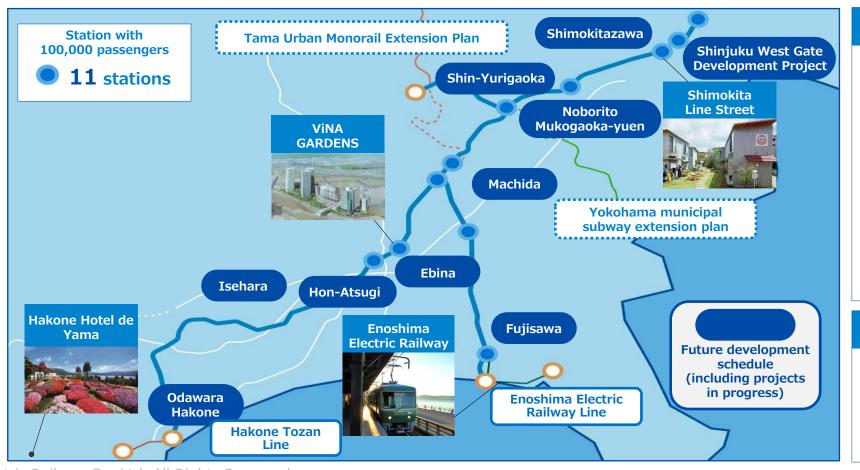
**Agreements with** government, companies, and universities

34 cases

Romancecar brand

**Annual number of tourists** visiting Hakone, Shonan, and Ovama

Approx. 53 million people



### **Business capital**

Line kilometer (Railways and buses) Approx.

8,000 km

**Major commercial facilities** 

**50** facilities

Hotels

**8** facilities

# **Financial capital**

**Total assets** 

Approx. ¥1.3 trillion

**EBITDA** 

¥95.3 billion

# Growth Model of Odakyu as a Community-Based Value Creation Company (Value Creation Process)

- Achieving sustainable growth and improvement in corporate value as a community-based value-creation company through a value creation process based on sustainability management
- Expanding businesses by using management resources, and contributing to the development of local communities by creating social and economic value

### Management resources

# **Human capital**

Corporate culture that takes advantage of the diversity of individuals and allows for maximized value

### **Business capital**

Diverse business areas that support community development

### **Intellectual capital**

Expertise in operation of transportation and real estate businesses that has been cultivated over many years

Sustainability management

# Social and relationship capital

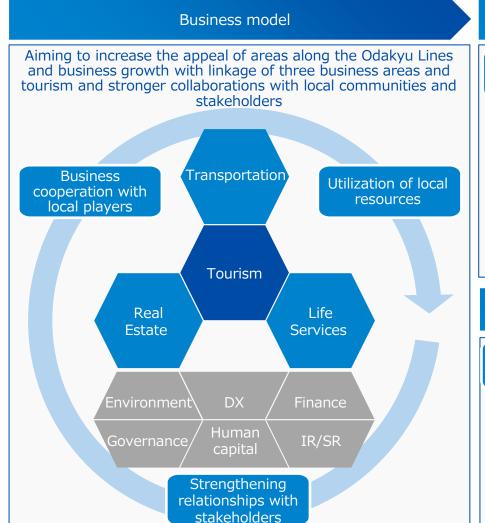
Capability of cooperating with local players and the brand power of Odakyu

### **Natural capital**

Rich natural environment in areas along the Odakyu Lines, including the sea, mountains, and rivers

### **Financial capital**

Solid financial foundation reflecting sustainable profit growth



Create social value

## **Achieving materiality**

- 1. Safety and peace of mind
- 2. Community development and local communities
- 3. Daily life and tourism experiences
- 4. Environment (carbon neutrality)
- 5. Enhancing human capital
- 6. Governance

Create economic value

# Achieve our consolidated financial targets(FY2030)

# ROE

10% or more

Operating income ¥80.0 billion

Interest-bearing debt/ EBITDA ratio (times) Controlling it to maintain a

Controlling it to main 7-time level Community-based value creation

Increase in resident population

Increase in number of visitors

Increase in people that maintain relationships with communities

Improvement in well-being

Improvement in livability

Regional economic circulation

Accumulation of management resources/investment of capital in local communities and increasing their potential

# 小田急電鉄株式会社

# Remarks

Figures about business plans, future forecasts and strategies other than historical facts are forward-looking statements reflecting management's view.

Since the forward-looking statements are based on information available at the time of disclosure, the actual results may differ from these forecasts.