

# Information for Investors

Results for the Second Quarter of FY2020

November 9, 2020

# Actual Performance in Second Quarter of FY2020 Overview



Millions of yen	Second quarter of FY2019	Second quarter of FY2020	Cha	nge
	(actual)	(actual)	_	
Revenue from operations	261,766	167,645	△ 94,120	Δ
Operating income	25,657	△ 19,193	△ 44,851	
Ordinary income	24,907	△ 22,049	△ 46,957	
Net income attributable to owners of parent	16,598	△ 21,280	△ 37,878	
Capital investments	40,672	27,752	△ 12,920	
Depreciation	24,012	25,032	+ 1,019	
Interest-bearing debt	741,027※	863,023	+ 121,995	* As

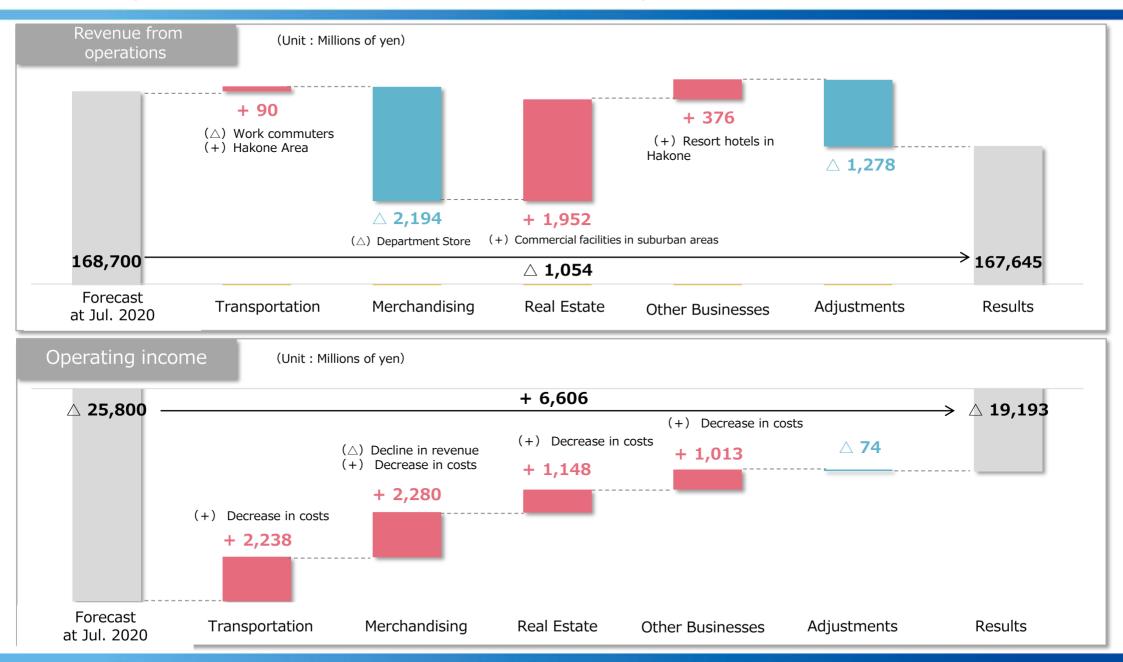
Forecast at Jul. 2020		
	Cha	nge
168,700	△ 1,054	△ 0.6%
△ 25,800	+ 6,606	_
△ 28,900	+ 6,850	_
△ 25,500	+ 4,219	_

△ 36.0%

<sup>\*</sup> As of ending FY2019

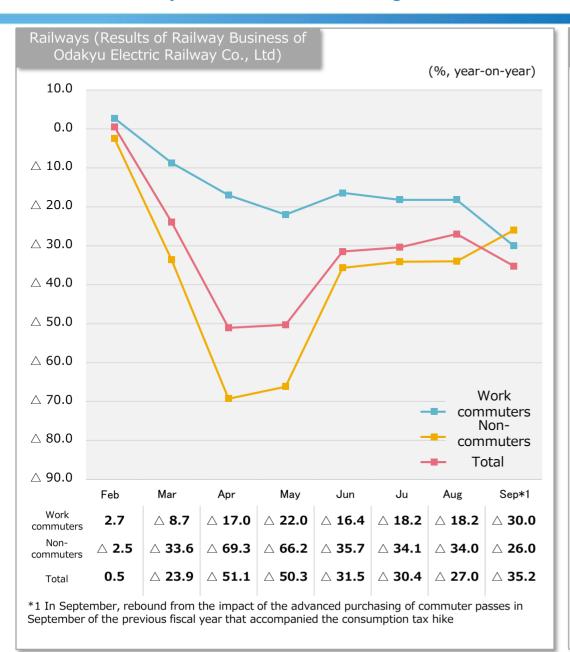
# Actual Performance in Second Quarter of FY2020 Comparisons with Forecasts as of July 2020

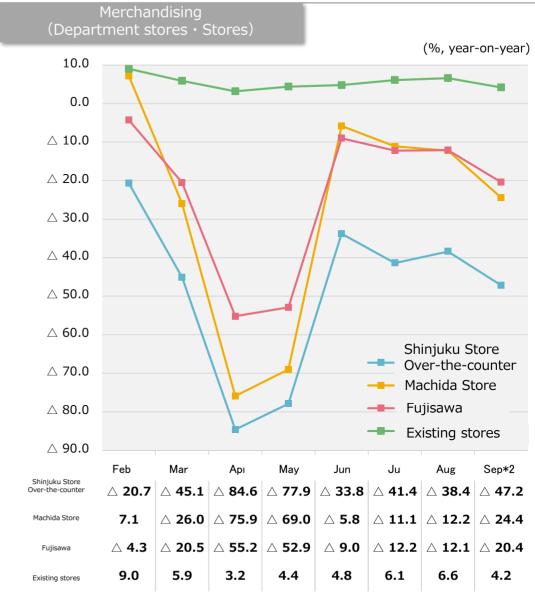




# Actual Performance in Second Quarter of FY2020 Monthly trends of major business



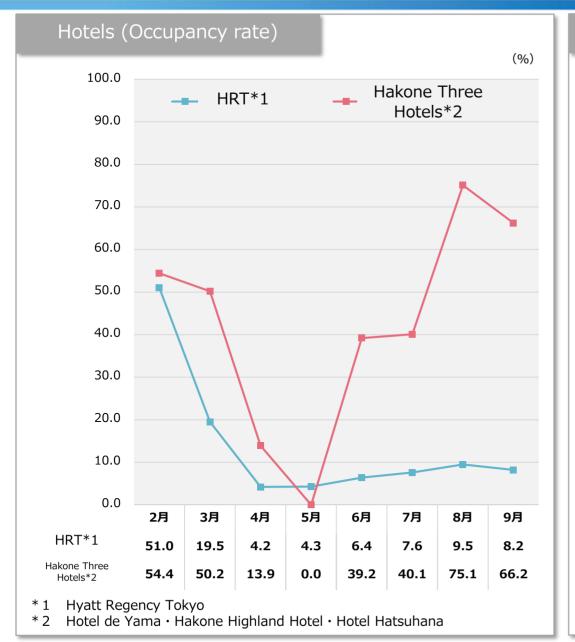


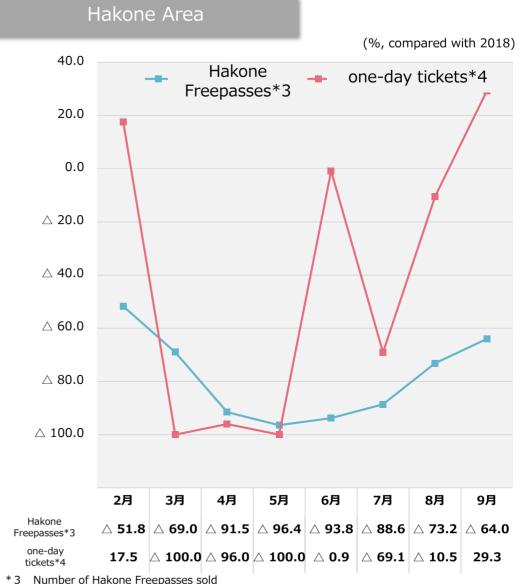


 $<sup>^{*}</sup>$ 2 In September, rebound from the impact of the rush in demand in September of the previous fiscal year that accompanied the consumption tax hike

# Actual Performance in Second Quarter of FY2020 Monthly trends of major business



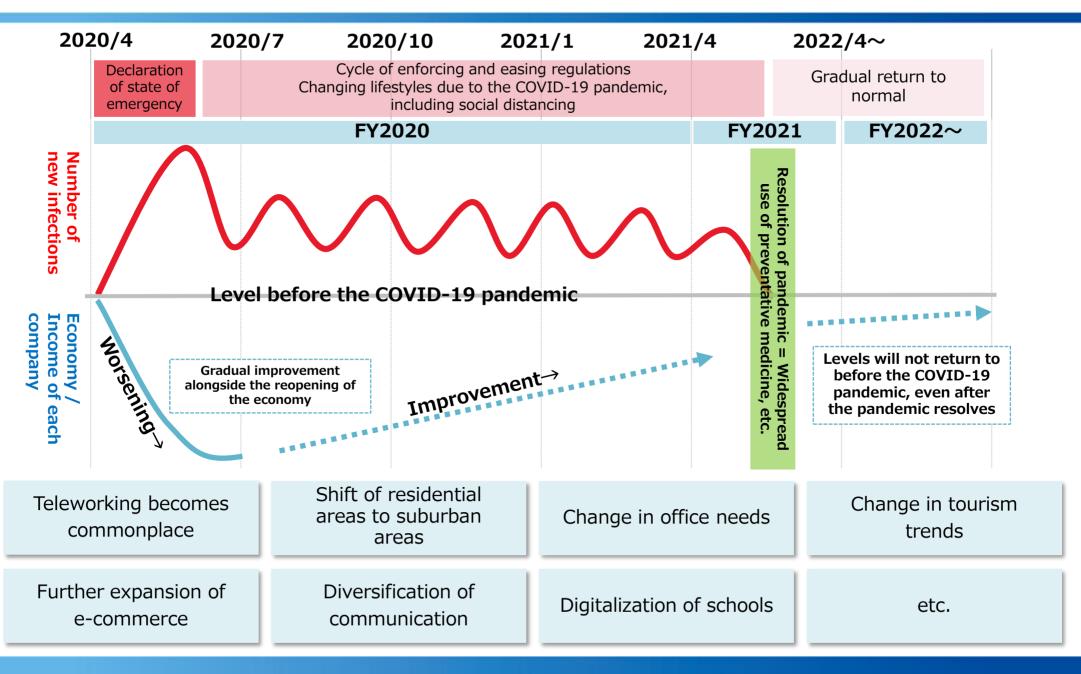




<sup>\*4</sup> Number of pirate ship and ropeway one-day tickets sold (ropeway operations were suspended in June 2018 for scheduled maintenance)

## Status of Response to the Post-COVID-19 Era Awareness of Business Environment





# Status of Response to the Post-COVID-19 Era Direction of Management



Promptly and steadily restore sound business conditions



Respond appropriately to the Post-COVID-19 environment

Reduce investments and promote cost structure reforms

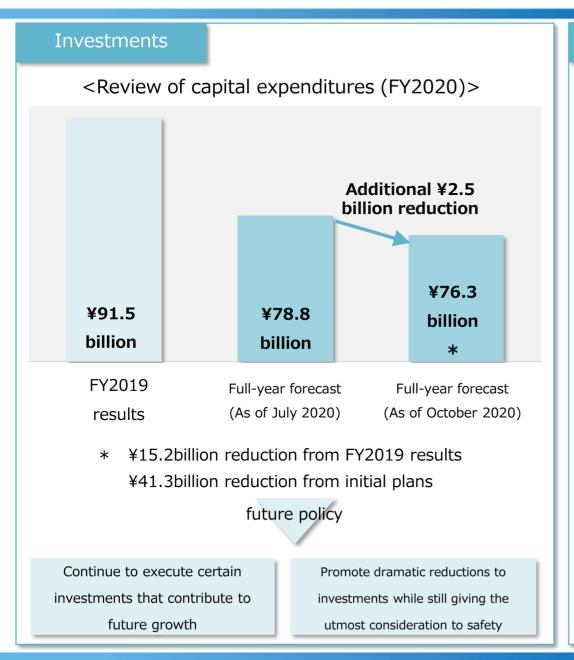
Strengthen efforts based on future fields

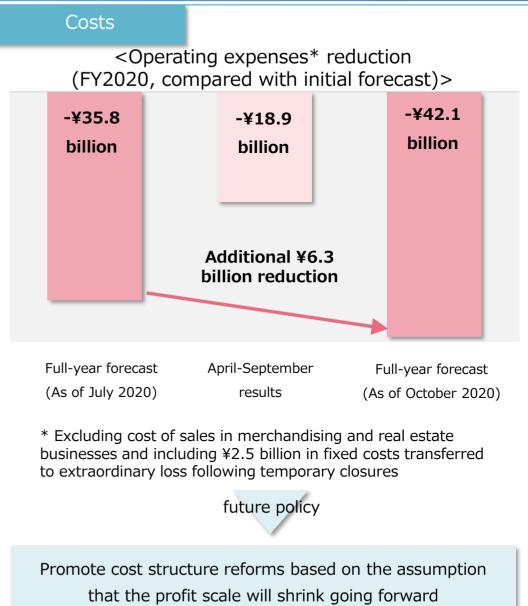
Improve financial position and restore profitability

- Change business models to cater to new lifestyles
- Promote efforts to spur demand with an understanding of new lifestyles

# Status of Response to the Post-COVID-19 Era Direction of Management







# Status of Response to the Post-COVID-19 Era Direction of Management



## Improve financial position

Efforts to improve EBITDA

Review unprofitable businesses
Promote cost structure reforms in each
business, etc.

Efforts to reduce debt

Curtail investment Liquify real estate and crossshareholdings, etc.

## Improve interest-bearing debt/EBITDA ratio

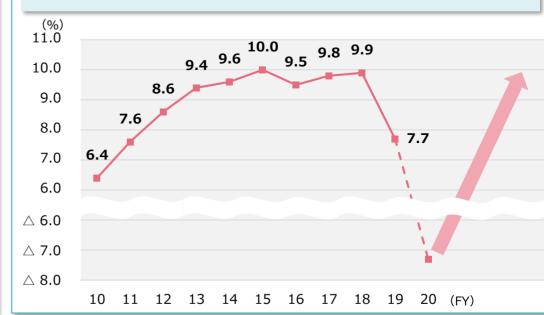


## Restore profitability

Pursue initiatives that can generate profit even under a challenging business environment

Promote cost structure reforms in each business

## Improve ratio of operating income to revenue



# Status of Response to the Post-COVID-19 Era Future Field



Worldview of future fields = Post-COVID-19

# Group Management Principle Long-Term Vision 2020 Medium-Term Management Plan

<Future Fields>

"Four areas of value provision"

 $\label{eq:mobility} \mbox{Mobility} \times \mbox{Security and Comfort} \\ \mbox{Community Development} \times \mbox{Attachment} \\$ 

Living × Enjoyment
Tourism × Experiences

and

"The organization necessary to achieve them"

Excitement × Innovation

#### **Mobility** × **Security** and **Comfort**

Creating a new mobility life for communities

While making universal value in the form of security and comfort accumulated over 90 years an unshakable foundation, we will apply future technologies to create a next-generation mobility life for communities that will enable people to get around and meet people they want to meet when they want to meet them.

#### **Community Development × Attachment**

Creating a new narrative for communities

We will create occupational, residential, commercial, academic, and recreational settings that take advantage of the individuality and characteristics of communities and foster attachment to and pride in communities together with customers. Through resolution of issues facing customers and local communities, we will create a new narrative for communities.

#### **Living** × **Enjoyment**

Producing emotionally moving moments in uneventful everyday life

We will produce emotionally moving moments that go beyond a sense of security by speedily identifying changing trends and diversifying customer wants and by co-creating together with various partners times and spaces that bring color and charm to uneventful everyday life.

#### **Excitement** × **Innovation**

Providing excitement to customers at all times

Each employee will make excitement the source of ideas by unleashing their independence, creativity, and enthusiasm. To deliver new value to customers, we will at all times embrace change and continue to challenge the unknown.

#### **Tourism** × **Experiences**

Providing special memories from experiences found nowhere else

We will contribute to the development of Japan, regions, and communities by discovering ways for people to spend time and enjoy themselves unique to specific localities together with local residents and assisting in providing guests from Japan and around the world with experiences that remain as special memories.

# Status of Response to the Post-COVID-19 Era Future Field—Mobility × Security and Comfort



Future Fields	Achievement Status	Key Initiatives	
Mobility  × Security and Comfort	Continuance of a safe railway system and construction of mechanisms that contribute to long-term safe stable management	<ul> <li>Generate profit while considering safety amid a certain level of decline in the number of train passengers</li> <li>■ Revise timetables (scheduled for spring 2021)</li> <li>Make times for first trains later and times for last trains earlier</li> <li>→ Ongoing improvement in railway maintenance structure</li> <li>Response to changing behavior, etc.</li> <li>■ Review plans for capital expenditures</li> <li>→ Review periods for renewing railcars and railway facilities, etc.</li> <li>■ Initiatives to cultivate demand</li> <li>→ Increase railway use on a non-commuter basis by</li> </ul>	
	Construction of a network that utilizes next-generation mobility	<ul> <li>Creating more opportunities for customers to travel</li> <li>Greater sophistication of secondary transportation services</li> <li>Promote MaaS         →Enhance functions and content and work to expand them not only along the Odakyu line but also in other areas</li> </ul>	

# Status of Response to the Post-COVID-19 Era Future Field—Mobility × Security and Comfort



# Greater Sophistication of Secondary Transportation Services / MaaS

- Efforts toward on-demand transportation
- Planned implementation of verification test\* in the areas surrounding
   Shin-Yurigaoka Station and the Yamasaki apartment complex in
   Machida City





- Expand tickets and other features on MaaS app "EMot"
- Expand ticket service area to include not only Hakone but also Enoshima, Tanzawa, and Mount Oyama areas
- Enhance various app features such as real-time provision of train operation information, test transmissions of train congestion forecasts, and tour planning







Provide MaaS-based value in the Post-COVID-19 era

Behavioral changes

Decline in contact

Avoidance of the 3 Cs

Discovery of mobility value

Things made possible by MaaS

Cashless / Ticketless

Transmission of information in real-time

Combination of the aims of transportation methods

Aim to not only digitalize existing services but also provide new value through apps, etc.

# Status of Response to the Post-COVID-19 Era Future Field—Community Development × Attachment



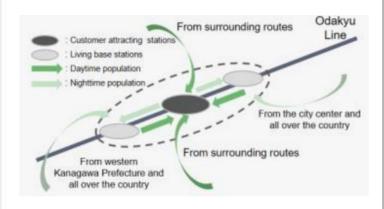
#### **Future Fields**

#### **Achievement Status**

 Realization of community development along the Odakyu Line that takes advantage of the individuality and characteristics of communities

Community
Development

×
Attachment



2. Quantitative expansion and enhancement of organizational capabilities in the Real Estate business

## **Key Initiatives**

- Customer attracting stations
  - Shinjuku Station West Exit area redevelopment
  - Shimo-Kitazawa district above-ground development
  - · Mukogaoka-Yuen Amusement Park site use
  - Development between stations in Ebina
- Living base stations
  - New work style proposals
  - Suburban lifestyle proposals
  - Enhanced convenience from expansion and upgrading of station functions
  - Community remodeling that utilizes local assets
  - → Promote community development that understands changing lifestyles (trends in nature, the environment, health awareness, etc.) Start of construction of facility in Ebina based on the concept of "wellness" (slated to open in the first half of FY2022)
- Formulate growth strategies in real estate business
- Review plans, portfolio, and operational structure for capital expenditures
- Formulate exit strategies
- Establish profit targets

# Status of Response to the Post-COVID-19 Era Future Field—Community Development × Attachment



## Shinjuku area

- Shinjuku West Gate Redevelopment
  - The Company's Maintenance Policy
    - (1) Implement fundamental maintenance to realize the Shinjuku Grand Terminal
    - (2) Introduce urban features that help enhance international competitiveness
    - (3) Strengthen disaster-prevention functions and reduce environmental burden
  - Overview of Planned Building

Operating body Odakyu Electric Railway Co., Ltd., Tokyo Metro Co., Ltd.

Main use Commercial, business, and railway station facility

Number of stories 48 aboveground, 5 belowground

Maximum height Approx. 260 m

Start of construction FY2022 (scheduled)

Completion of construction FY2029 (scheduled)



■ Conclusion of business collaboration agreement related to new urban development in Shinjuku using advanced technologies (XR\*) (Start of initiatives in November 2020)







Enhance appeal of and invigorate the Shinjuku area

Create new lifestyles through XR Advance partner businesses





<sup>\*</sup>X Reality (or Cross Reality) is a term that comprehensively expresses virtual reality, augmented reality, and mixed reality technologies

# Status of Response to the Post-COVID-19 Era Future Field—Community Development × Attachment

Hakone-Yumoto



Communities along Odakvu Line That Spans across Suburban Areas

Hub of stations spread across suburbs with over 100,000 average daily passengers

#### <Average Daily Passengers (Total Visitors)> (FY2019/descending order/thousands)

	Station	Number of passengers		Station	Number of passengers
1	Shinjuku	516,876	7	Hon-Atsugi	151,791
2	Machida	289,419	8	Shin- Yurigaoka	128,155
3	Yoyogi- Uehara	283,238	9	Sagami- Ono	127,169
4	Noborito	167,685	10	Shimo- Kitazawa	121,739
5	Fujisawa	165,663	11	Yamato	118,918
6	Ebina	152,370		Numbers in bold indicat er 30 km away from Sh	

Odawara <Planned development between

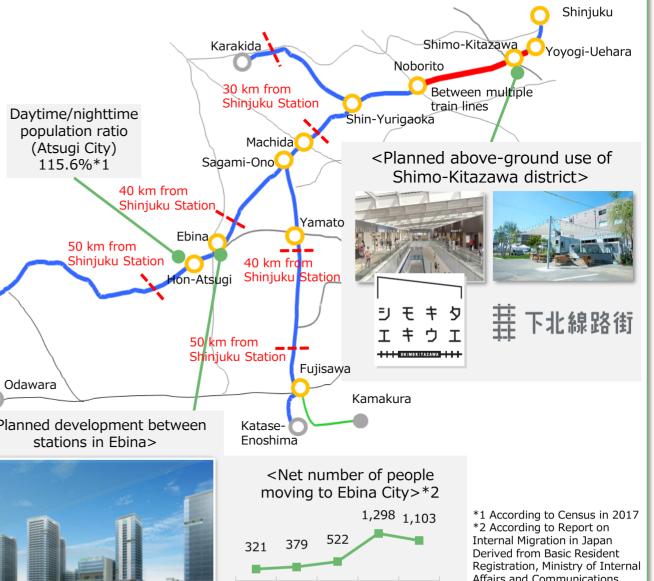




Affairs and Communications (excludes foreign residents)

#### <Partnership Agreement with Local Governments>

Locai government	Details of agreement						
Kanagawa Prefecture	Agreement for collaboration related to the promotion of the SDGs						
Kawasaki City	Agreement for comprehensive collaboration related to community development along the Odakyu Line						
Machida City	Agreement for collaboration related to information transmission						
Zama City	Agreement for collaboration related to the promotion of a circular economy						
Ebina City	Agreement on Cooperation and Collaboration in Health Promot Businesses, etc.						
Hadano City	Agreement for collaboration related to the promotion of community development along the Odakyu Odawara Line						



# Status of Response to the Post-COVID-19 Era Future Field (Living × Enjoyment / Tourism × Experiences)



Future Fields	Achievement Status	Key Initiatives
Living	1. Transformation to the commerce of the future	<ul> <li>Review facility composition and provide services in accordance with the changes in customer behavior in each area         New services at commercial facilities         Subscription services (at restaurants)         Delivery services for purchased products             (verification test currently underway), etc.     </li> </ul>
× Enjoyment	2. Creation of content that produces emotionally moving moments	<ul> <li>Using sports to help invigorate areas along the Odakyu Line</li> <li>Developing stations that can become important symbols for the local Community</li> <li>Providing learning opportunities and fun for people living along the Odakyu Line</li> <li>→ Create content in accordance with changes in customer behavior and value systems</li> </ul>
	Opening of hotels with characteristics that accentuate local appeal	Temporarily curtail opening new locations and focus on improving management at each hotel going forward
Tourism × Experiences	2. Development of a world-class tourism business model	<ul> <li>Focus on incorporating domestic tourism demand</li> <li>Examine the provision of new travel styles in consideration of COVID-19</li> </ul>

# Status of Response to the Post-COVID-19 Era Future Field—Tourism × Experiences



## Status of Hotel Openings

\*Property holding status □: Lease Method ■: Direct Management Method

	-				
	Name of Hotel	Location	No. of Guest Rooms	Date of Opening	*
1	HOTEL LOCUS	Miyakojima	100 rooms	Jan. 2018	
2	HAMACHO HOTEL	Nihombashi	170 rooms	Feb. 2019	
3	MUJI HOTEL GINZA	Ginza	79 rooms	Apr. 2019	
4	the rescape	Miyakojima	41 rooms	May 2019	
5	ONSEN RYOKAN YUEN SHINJUKU	Shinjuku	193 rooms	May 2019	
6	HAKONE YUTOWA	Hakone	72 rooms	Aug. 2019	•
7	HOTEL CLAD	Gotemba	182 rooms	Dec. 2019	
8	HOTEL ANTEROOM NAHA	Naha	126 rooms	Feb. 2020	
9	HOTEL STRATA NAHA	Naha	221 rooms	Apr. 2020	
10	ONSEN RYOKAN YUEN Sapporo	Sapporo	182 rooms	July 2020	
11	PETIT SUITE SOGENJI ISHIMON	Naha	5 rooms	September 2020	
12	ONSEN RYOKAN YUEN BETTEI DAITA	Setagaya	35 rooms	September 2020	•
13	SOKI ATAMI	Atami	54 rooms	November 2020	
			The same of the sa		



PETIT SUITE SOGENJI ISHIMON



ONSEN RYOKAN YUEN BETTEI DAITA



Status of Response in the Hotel Business

#### Business review

Hotel Century Sagami-Ono
 Change hotel type from integrated city hotel to accommodation-only hotel (Scheduled for September 2021)



Hotel Century Sagami-Ono (Directly connected to Sagami-Ono station)

- Hyatt Regency Tokyo
   Exit from the wedding business (September 2020)
- Hotel Century Shizuoka
   Transfer of shares to external parties (March 31, 2020)
- Promote efforts to reduce costs

Revise necessary personnel in terms of temporary layoffs and part-timers, transition from outsourcing work to performing inhouse, promote multi-tasking, etc.

Promote efforts to spur domestic demand

Enhance day-use plans

Expand takeout menu, etc.

# Status of Response to the Post-COVID-19 Era Future Field—Tourism × Experiences





<Repair and reconstruction of Sonzan Station building> Began use of new station building on July 9, 2020



New tourist spot "cu-mo Hakone"

<Resumption of service on the Hakone Tozan Railway between Hakone-Yumoto Station and Gora Station> Resumption of service for the entire line for the first time in nine months on July 23, 2020



Directly after disaster



After restoration



Day of resuming service

July-

**-25.7**%

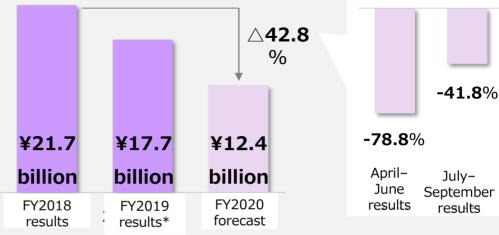
October-

March

forecasts



## <Hakone area revenue>



<sup>\*</sup> Impacted by the raising of volcanic alert in Owakudani Valley Area and Typhoon No. 19 (Hagibis)

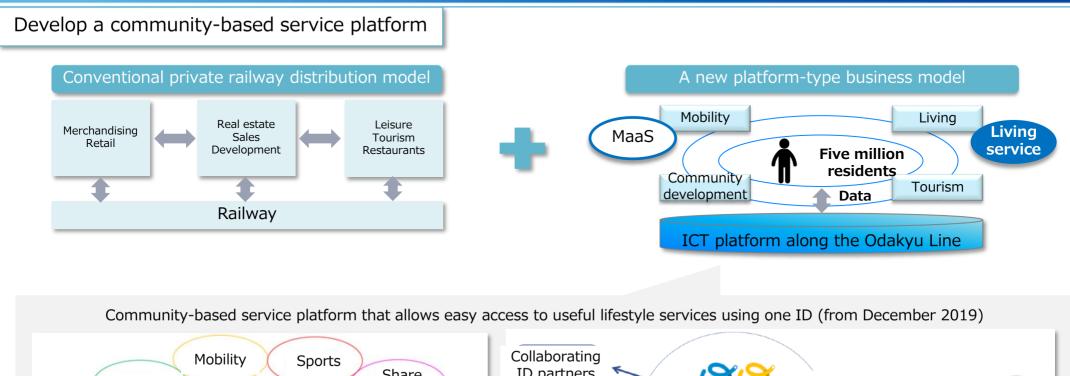
# Status of Response to the Post-COVID-19 Era Future Fields (Excitement × Innovation)



Future Fields	Achievement Status	Key Initiatives
	Fostering of human resources and ideas that will generate new value and opportunity creation	<ul> <li>Business idea solicitation system</li> <li>Project talent recruitment system</li> </ul>
Excitement  × Innovation	Creation of an environment that maximizes the power of employees	<ul> <li>Promotion of diversity and inclusion</li> <li>Promote efforts to enhance productivity (on-site divisions and head office division)</li> <li>Establish environments that can respond to new work styles, such as working from home</li> <li>Deploy the necessary personnel to expand new sources for profit both qualitatively and quantitatively</li> </ul>
■ Initiatives for new value provision		<ul> <li>Overseas business: Continue examinations while narrowing down area and type of business</li> <li>M&amp;A: Continue to examine new projects while focusing on rebuilding strategies and improving management of companies already acquired</li> <li>Establish ICT platform along the Odakyu Line</li> <li>Establish promotion structure for Companywide digital transformation</li> <li>Continue investment in certain growth fields and proceed with examinations of new businesses under the Post-COVID-19 business environment</li> </ul>

## Status of Response to the Post-COVID-19 Era Future Fields (Initiatives for new value provision)





ID partners Share Livina Collaborating ID services eco (allowance of Odakyu ONE (オーネ) (ラ Realize mutual customer referral Local · Members-only coupons Merchan-· Expand number of users · Odakyu Energy and Gas governments Open Next Experience · Confirmation of user dising Real Coupon ID Odakvu **Points** Offering convenience and value by estate partners Group enabling access to various ONErelated services using one ID Expand all 56 services of 58 companies

As of November 4, 2020

Offer a platform-type service that link various services from within and beyond the Group with the aim of creating Japan's most livable areas along a railway, neighborhoods that will be secure, convenient, and comfortable.

ONE ID

# Business performance forecasts for FY2020 Financial Results Forecast Assumptions



## Forecast at Jul. 2020

Transportation	<ul> <li>■ Results of Railway Business of Odakyu Electric Railway</li> <li>Revenue from operations to remain at the June level until September, subsequently follow a recovery trend, and recover to about 90% of the initial assumption as of March 2021</li> <li>■ Busses</li> <li>Recovery to about 90% of the initial assumption as of March 2021</li> <li>■ Hakone (Transportation Companies)</li> <li>Recovery to about 70% of the initial assumption as of March 2021</li> </ul>
Merchandising	<ul> <li>Department Stores</li> <li>Revenue from operations to remain at about 80% of the initial assumption</li> <li>Stores and Retail</li> <li>Recovery to the initial assumption as of February 2021</li> </ul>
Real Estate	■ Leasing  Revenue from operations to remain at about 80% of the initial assumption
Other Businesses	<ul> <li>■ Hotels</li> <li>Recovery to about 60% of the initial assumption as of March 2021</li> <li>■ Restaurants</li> <li>Recovery to about 80% of the initial assumption as of March 2021</li> </ul>

Forecast at Oct. 2020	Revision to revenue from operations
■ Results of Railway Business of Odakyu Electric Railway Revenue from operations to recover to about 85% of the initial assumption as of March 2021	¥
■ Busses Revenue from operations in second half to remain at about 80% of the initial assumption	¥
■ Hakone (Transportation Companies) Revenue from operations in second half to remain at about 60%–70% of the initial assumption	1
■ Department Stores  Revenue from operations in second half to remain at about 70%–80% of the initial assumption	1
■ Stores and Retail Revenue from operations in second half to remain at about 90% of the initial assumption	1
■ Leasing Revenue from operations in second half to remain at about 90% of the initial assumption	1
■ Hotels Revenue from operations in second half to remain at about 40% of the initial assumption	1
<ul> <li>Restaurants</li> <li>Revenue from operations in second half to remain at</li> </ul>	

about 70%-80% of the initial assumption

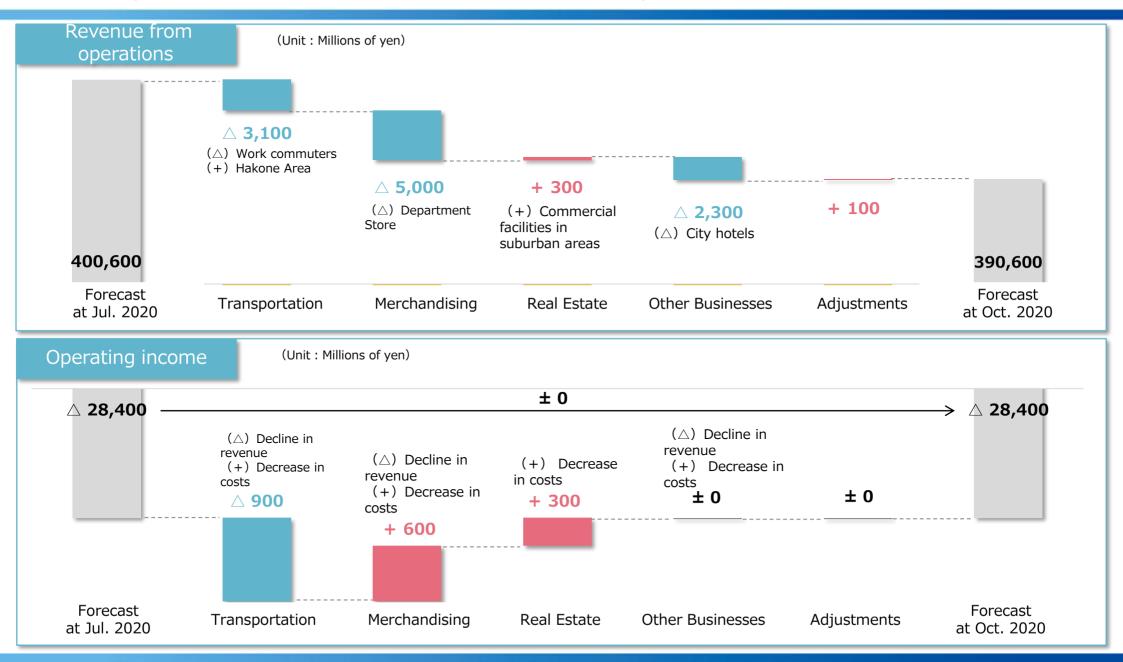
# Business performance forecasts for FY2020 Overview



Millions of yen	ions of ven		FY2020				
i illions of year	(actual)	(forecast)	Char	nge	Jul. 2019	Char	nge
Revenue from operations	534,132	390,600	△ 143,532	△ 26.9%	400,600	△ 10,000	△ 2.5%
Operating income	41,103	△ 28,400	△ 69,503	_	△ 28,400	_	_
Ordinary income	38,299	△ 33,100	△ 71,399	_	△ 33,100	_	_
Net income attributable to owners of parent	19,923	△ 32,100	△ 52,023	_	△ 32,100	_	_
Capital investments	91,599	76,300	△ 15,299		78,800	△ 2,500	
Depreciation	49,628	51,800	+ 2,171		51,900	△ 100	
Interest-bearing debt	741,027	798,200	+ 57,172		814,600	△ 16,400	

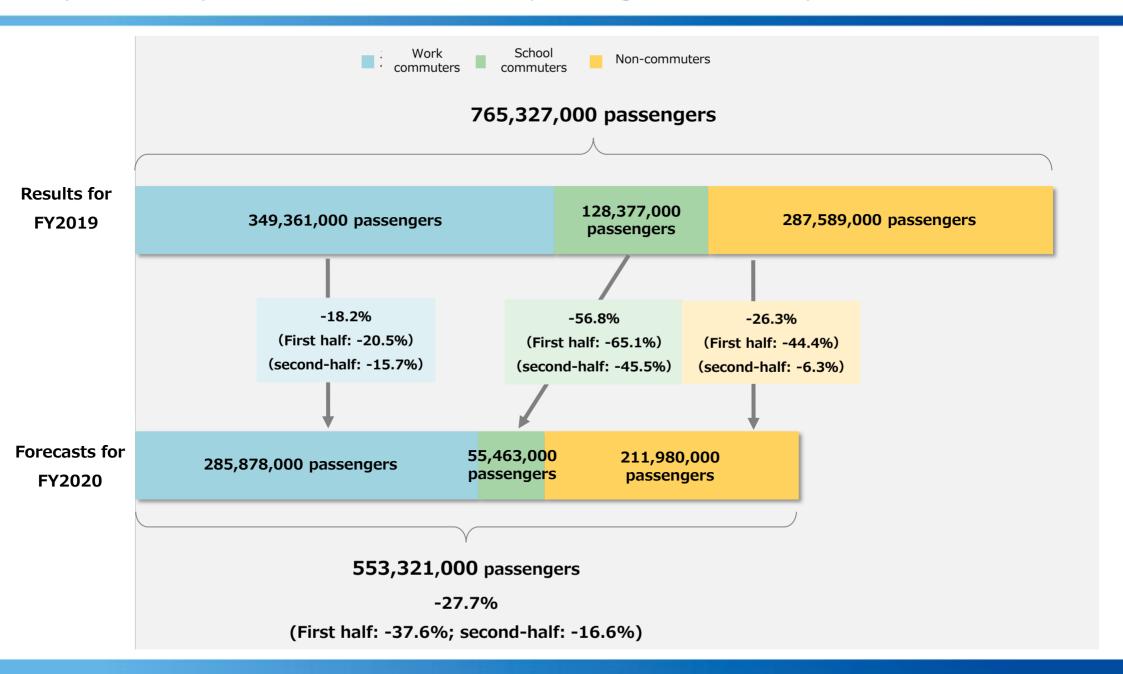
# Business performance forecasts for FY2020 Comparisons with Forecasts as of July 2020





# Business performance forecasts for FY2020 (Reference) Forecast for number of passengers on railways





## **Dividend Policy**



Basic policy

The Company's basic policy for returning profits to shareholders is to maintain stable dividend payment as a result of improved performance with a dividend payout ratio of approx.30%.

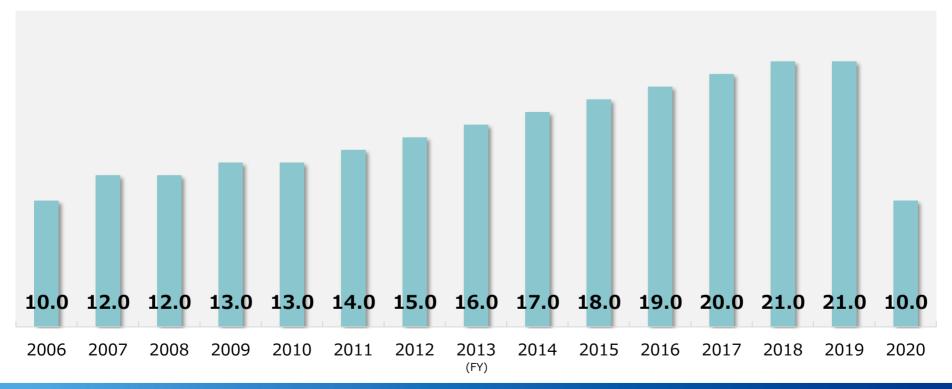
FY2020 Dividend

Interim dividend: Forego the payment of interim dividend from the perspective of financial results forecasts and financial stability (¥11 in previous fiscal year)

Year-end dividend: Year-end dividend payment of ¥10.0 per share, the same amount as in the previous fiscal year, from the perspective of providing stable dividends

#### <Dividend per share>

Dividend per share figures for FY2016 and prior years reflect the impact of a reverse stock split. (Unit: yen)



## Initiatives to Promote the SDGs and ESG



# Initiatives to create a recycling-based society

#### <Apartment complex restoration>





Hoshinotani Apartment Complex (Transformation of company housing into rental properties in FY2015)

Influx of younger people through community creation, etc.

Contribution to regional revitalization

## <Shift to smart resource recycling>





Verification test for the smart recycling of resources in Zama City (Utilization of technologies of U.S.-based Rubicon Technologies, LLC)

Aiming to realize a sustainable society by resolving the issues facing waste disposal and other operators

Selected as "Circular Economy Solutions That Change the World" by Sitra,\* marking the first time a Japanese company was selected fund in Finland

#### Cross-shareholdings

Verify the aim and rationality of cross-shareholdings from qualitative and quantitative perspectives and
 work to reduce these shares in such ways as selling off shares for which the significance of holding is low

FY2019

Sale of two stocks in listed companies and two stocks in non-listed companies (one of which was a partial sale of shares)

First half of FY2020

Sale of one stock in a non-listed company (partial sale of shares)



## Odakyu Electric Railway Co., Ltd.

## Remarks

Figures concerning the company's business plans, future forecasts and strategies other than historical facts are forward-looking statements reflecting management's view.

Please note that, since the forward-looking statements are based on information currently available, the actual results may differ from these forecasts.