

# Long-Term Vision 2020 and Group Medium-Term Management Plan (FY2015-FY2017)

April 30, 2015

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#### Summary of the Medium-Term Management Plan (FY2012-FY2014)



#### **Basic Policies**

# Realization of management capitalizing on the value of the area along the Odakyu Line

#### **Principal Results**

- Progress with multiple double track construction (Relocation of tracks underground in the Shimokitazawa area)
- Station numbering, installation of Wi-Fi on all lines
- Opening of new commercial facilities (Ebina, Sobudai-mae)
- Entry into the senior residence business
- Entry into the after-school daycare business
- Start of Odakyu Kurashi (livelihood) Support
- Transportation facilities renewal (Hakone)
   Hakone Tozan Railway, Hakone Sightseeing Cruise,
   Hakone Ropeway
- Hotel guestroom renewal (Shinjuku, Hakone)
   Hotel Century Southern Tower, Hotel de Yama,
   Hakone Highland Hotel
- Opening of "Hakone Yuryo", a hot spring facility for day trippers
- Implementation of measures to attract inbound tourists

#### Effective utilization of management resources

#### **Principal Results**

- Sale of inefficient assets, careful examination of facilities investments
- Achievement of profitability from the hotel business

#### **Financial Targets**

#### Profitability improvement

Set a consolidated profit target of ROE\* of 10%.

ROE

FY2011 8.9%

→ FY2014 11.9%

\*ROE: Net income / Net assets (excluding net unrealized gain on securities)

# Maintenance of an appropriate level of interest-bearing debt

Promptly improve the interest-bearing debt to EBITDA ratio.

- → Interest bearing debt of 750.0 billion yen and interestbearing debt/EBITDA ratio of 7.5 times by FY2016
- Interest-bearing debt FY2011 794.2 billion yen
  - **→** FY2014 730.3 billion yen
- Interest-bearing debt/EBITDA ratio FY2011 8.4 times
  - **→** FY2014 7.6 times

## Perspective on the Business Environment



- Business conditions in Japan are expected to remain stable until the 2020 Tokyo Olympics.
- An increase in the number of inbound tourists is expected.
- An effort will be made to increase the competitiveness of the railway business through completion of multiple double tracks.
- There is concern that the population along the Odakyu line will peak and begin to decline.

Although there is concern about population decline along the Odakyu line, a comparatively favorable business environment is expected until the 2020 Tokyo Olympics.

# **New Business Planning Structure**





The Odakyu Group helps its customers create "irreplaceable times" and "rich and comfortable lifestyles."

For the achievement of the Group's management principle, We provide customers with quality and excitement, constantly bearing in mind our three guiding principles: sincerity, enterprise, and conciliatory.

Long-Term Vision 2020

Indicates the direction the Group should pursue until FY2020 to prepare for the future ten years out

Group Medium-Term Management Plan

A plan informed by Long-Term Vision 2020 to be implemented over three years

## Long-Term Vision 2020



#### Group Management Principle

## **Basic Policy**

#### Our Challenge

To achieve the Group's management principle of helping customers create "irreplaceable times" and "rich and comfortable lifestyles," we will aspire to become a dynamic corporate group by further strengthening the business infrastructure and sewing and nurturing seeds of growth by FY2020.

#### Long-Term Vision 2020

#### **Group Growth Strategy**

Theme I Maximize Group revenue along the Odakyu Line after completion of multiple double tracks.

Mission (1) Selective strengthening of existing businesses

Mission (2) Promotion of redevelopment around core stations

Group Medium-Term Management Plan

Theme II Sew and nurture seeds of growth by FY2020.

Mission (3) Penetration of existing businesses beyond the Odakyu Line

Mission (4) Development of new businesses

## Long-Term Vision 2020





Long-Term Vision 2020

Group Medium-Term Management Plan

#### Roadmap



#### **Setting of numerical targets**

#### **Consolidated Numerical Targets**

Revenue from Operations

600.0 billion yen

**EBITDA** 

100.0 billion yen

IBD/FBITDA Ratio\*

7. 0 times (maximum)

\*Interest-bearing debt to EBITDA ratio

- Set a growth investment budget of 40.0 billion yen (an extent not to exceed an IBD/EBITDA ratio of 7.0 times).
- Strive for efficient management by setting consolidated revenue from operations, EBITDA, and IBD/EBITDA ratio as management indicators and closely watching ROA and ROE.

## Medium-Term Management Plan (FY2015-FY2017)



#### Group Management Principle

#### **Positioning**

Period for launching a scenario for sustained growth

To realize Long-Term Vision 2020, position the management plan as a three-year action plan to further strengthen the business infrastructure and prepare to sew and nurture seeds of growth.

#### **Numerical Targets**

Long-Term Vision 2020

Group Medium-Term Management Plan

	FY2014 (Actual)
Revenue from operations	518.7 billion yen
EBITDA	96.5 billion yen
IBD/EBITDA ratio	7.6 times

FY2017 (Plan)	FY2020 (Target)
546.8 billion yen	600.0 billion yen
94.6 billion yen	100.0 billion yen
7.6 times	7.0 times (maximum)

## Medium-Term Management Plan (FY2015-FY2017)



#### Group Management Principle

# **Key Measures**

Theme I Maximize Group revenue along the Odakyu Line after completion of multiple double tracks.

Mission (1) Selective strengthening of existing businesses

- Maximization of the benefits of multiple double tracks and transportation network improvement
- Attraction of inbound foreign tourists and capturing of tourism demand
- Expansion of services that meet diversifying customer needs

Mission (2) Promotion of redevelopment around core stations

- Consideration and Promotion of redevelopment plans for areas around Odakyu Line core stations
- Consideration of a redevelopment plan for a Shinjuku Station
   West Exit area that will prevail in intercity competition

Long-Term Vision 2020

Group Medium-Term Management Plan

## Medium-Term Management Plan (FY2015-FY2017)



#### Group Management Principle

Long-Term Vision 2020

Group Medium-Term Management Plan

#### **Key Measures**

Theme II Sew and nurture seeds of growth by FY2020.

Mission (3) Penetration of existing businesses beyond the Odakyu Line

- Opening of resort hotels and lodging-focused hotels
- Stepping up of supermarket openings
- Expansion of restaurant openings, including overseas
- Tie-ups with outside partners and M&As, real estate acquisitions, etc. utilizing the growth investment budget

Mission (4) Development of new businesses

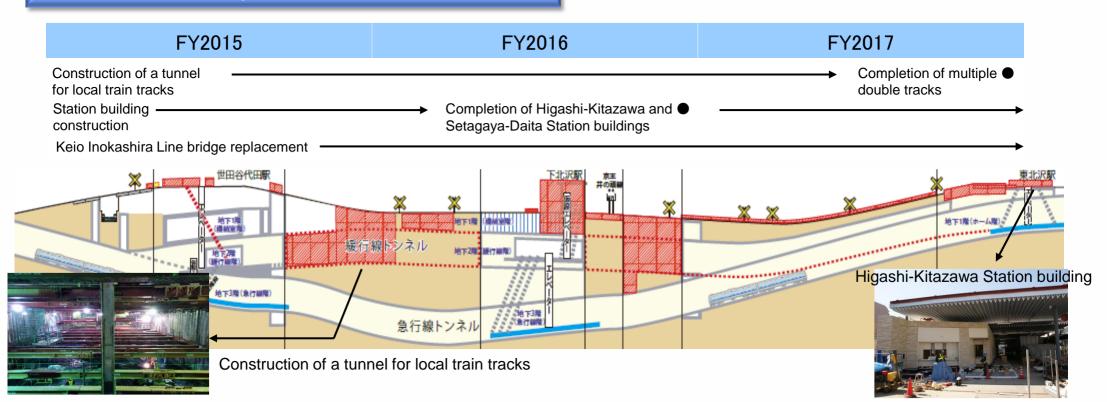
- Deployment of a new real estate supply model
- Deployment of a coordination business utilizing real estate
- Opening of department stores and supermarkets in new formats
- Development of e-commerce

# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakyu Line after completion of multiple double tracks.



#### Maximization of the benefits of multiple double tracks and transportation network improvement

#### Schedule of multiple double track construction



#### Consideration and implementation of measures to maximize the benefits of multiple double tracks

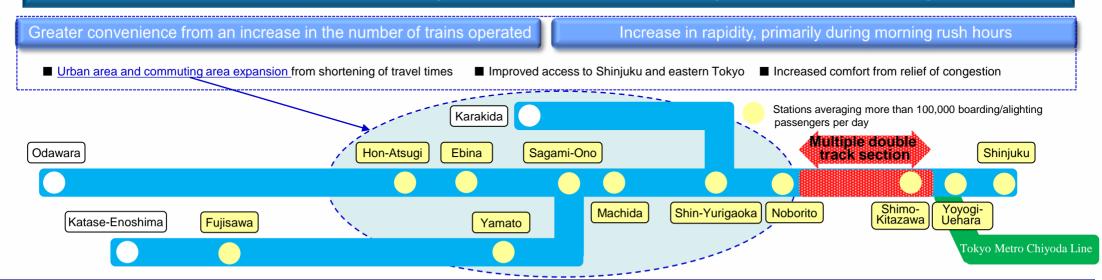
- Start of mutual through operation on three lines with Tokyo Metro Chiyoda Line and JR Joban Line Local service (diagram revision)
- Conversion to ten-carriage local trains on suburban sections
- Consideration of a strategic diagram after completion of multiple double tracks
- Information dissemination centering on publicity of the benefits of multiple double tracks to promote inflow and outflow prevention
- Linkage with bus routes aimed at network improvement



#### Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakvu Line after completion of multiple double tracks.



#### Maximization of the benefits of multiple double tracks and transportation network improvement



#### Seek to increase population inflow by fully manifesting the benefits of multiple double tracks and further rejuvenating the area along the Odakyu Line.

(km) 60

Odakvu Line stations averaging more than 100,000 boarding/alighting passengers per day (FY2014 actual) \*Starting from Shiniuku

		,
Operating kilometers*	Station Name	Boarding / alighting passengers
_	Shinjuku	488,021
3.5 km	Yoyogi-Uehara	243,222
4.9 km	Shimo-Kitazawa	114,669
15.2 km	Noborito	159,445
21.5 km	Shin-Yurigaoka	123,894
30.8 km	Machida	289,013
32.3 km	Sagami-Ono	126,479
39.9 km	Yamato	114,295
42.5 km	Ebina	135,861
45.4 km	Hon-Atsugi	147,887
55.4 km	Fujisawa	159,074

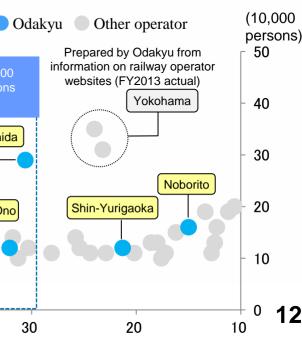
Stations averaging more than 100.000 boarding/alighting passengers per day by distance from the starting station (Excluding starting stations and stations located within 10 operating km from starting stations) Odakvu has many stations with more than 100.000 boarding/alighting passengers even among stations (Lines compared) located far from the starting station. Tokyu Denentoshi Line Tokyu Toyoko Line Machida Keio Line Keikyu Main Line Seibu Shinjuku Line Seibu Ikebukuro Line **Fujisawa**  Tobu Tojo Line Sagami-Ono Ebina Tobu Isezaki Line Keisei Main Line Sotetsu Line Hon-Atsuai

50

Yamato

30

40



# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakyu Line after completion of multiple double tracks.

■ Planning of shops

for inbound tourists



#### Attraction of inbound foreign tourists and capturing of tourism demand

#### Enhancement of product competitiveness

- Multilingualization of the Hakone Freepass pamphlet
- Consideration of special railway tickets for foreigners







No. of Odakyu Sightseeing Service Center users \*1

+ 37.3 % Record level (FY2014 actual)

#### Strengthening of promotion

- Information dissemination using overseas media
- Participation in overseas international travel fairs
- Campaigns (Chinese New Year, China's National Day holiday, etc.)
- Web and SNS content enhancement







#### Preparation of a reception structure

- Enhancement of Odakyu Sightseeing Service Center
- Interpreting service <u>multilingualization and area expansion</u>
- Odakyu Free Wi-Fi introduction (area expansion)
- Improvement of the customer service level, including service in foreign languages
- Muslim-friendly services
- Expansion of tax-free service





#### Sales channel expansion

- Sales of the Hakone Freepass by overseas travel agents
- Renewal of English-language support on e-Romancecar \*2
- Closer cooperation with external travel agents





- \*1 Purchasers of railway tickets, etc.
- \*2 Limited express ticket purchasing site

# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakvu Line after completion of multiple double tracks.



#### Attraction of inbound foreign tourists and capturing of tourism demand

#### Initiatives in the Hakone area

#### Large-scale capital expenditures of approx. 20 billion yen

- Hakone Yumoto Station building improvement
- Deployment of new train carriages on Hakone Tozan Railway
- Renewal of hotels

- Ropeway renewal
  - Deployment of new sightseeing boat

Etc.







No. of Hakone Freepass tickets sold in FY 2014 (YoY change)

0.87 Million tickets

+15.4%

\*New ticket sales record

November 2015 (planned) Opening of a commercial facility (Hakone Tozan Vierge vacant site)



December 2015 (planned)
Opening of a Japanese café
and traditional souvenir shop
(Hakone-machi Port)



- Consideration of deployment of new ropeway gondolas
- Consideration of new boat construction
- Consideration of deployment of new buses at Hakone Tozan Bus
- Enhancement of high-speed bus transportation (between central Tokyo and Hakone)

#### Initiatives in the Enoshima / Kamakura area

- Recognition of the winter event Shonan-no-houseki (Jewel of Shonan) as one of the three major illumination events in the Kanto area (Enoshima SeaCandle: observation lighthouse)
- Holding of events in Enoshima year round
- Tourism partnership agreement tie-up with Taiwan Railway (inbound tourism initiative)
- Shonan FUJISAWA Concierge opened





No. of Enoshima-Kamakura Freepass tickets sold in FY 2014 (YoY change)

0.2 Million tickets

+15.1%

\*New ticket sales record for the current format(1day pass)

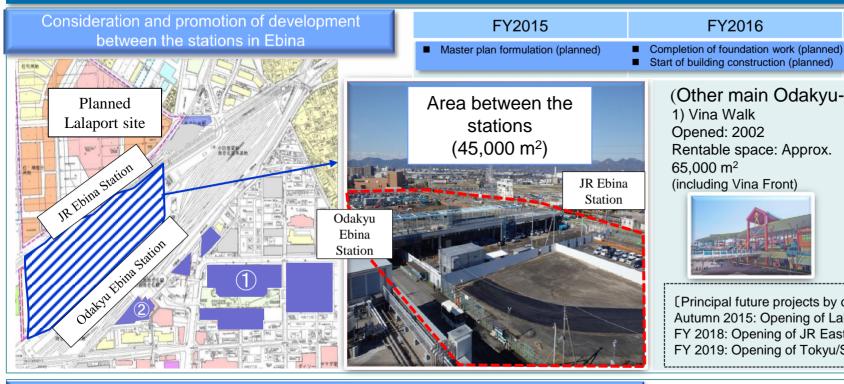
- Consideration of deployment of new train carriages
- Enhancement of information dissemination on "Enokama-Navi"\*
- Partial renewal of Enoshima events
  - \* Sightseeing website of Enoshima / Kamakura area



#### Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakyu Line after completion of multiple double tracks.



#### Consideration and Promotion of redevelopment plans for areas around Odakyu Line core stations



#### (Other main Odakyu-owned properties)

1) Vina Walk Opened: 2002

Rentable space: Approx.

65.000 m<sup>2</sup>

(including Vina Front)



2) Vina Front Opened: 2014



FY2017

[Principal future projects by other parties] Autumn 2015: Opening of Lalaport Ebina (planned) FY 2018: Opening of JR East/Sotetsu direct service (planned) FY 2019: Opening of Tokyu/Sotetsu direct service (planned)



# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme I Maximize Group revenue along the Odakvu Line after completion of multiple double tracks.



#### Consideration of a redevelopment plan for the Shinjuku Station West Exit area to prevail in intercity competition

#### Odakyu properties in the vicinity of Shinjuku Station West Exit



Odakyu Department Store (Main Store)

Segment: Merchandising Opened: 1967 (Main Store)

Rentable space: Approx. 61,000 m<sup>2</sup>

Shinjuku Mylord

Segment: Real Estate

Opened: 1984

Rentable space: Approx. 8,600 m<sup>2</sup>



Odakyu HALC

Segment: Merchandising

Opened: 1962 (acquired in 2000)

Rentable space: Approx. 26,000 m<sup>2</sup>

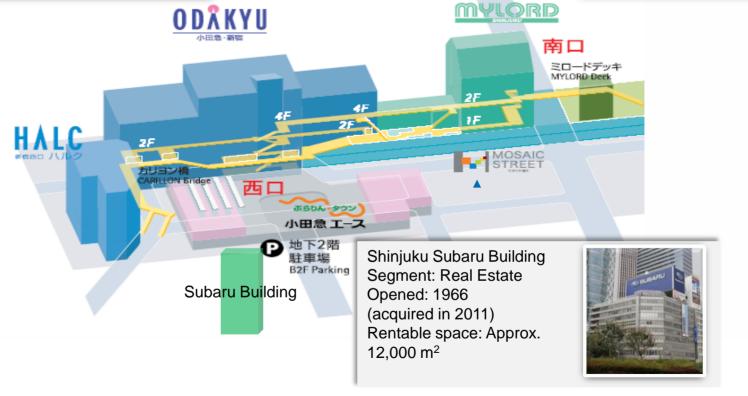
(Underground) Odakyu Ace

Segment: Real Estate

Opened: 1966

Rentable space: Approx. 3,100 m<sup>2</sup>





# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme II Sew and nurture seeds of growth by FY2020.



#### Deployment of a new real estate supply model

■ Reoda Kyodo



Further development

Reno Gran Higashirinkan (condominium)



(Formerly rental apartments)

■ HOSHI NO TANI DANCHI (rental apartments)



(Formerly company housing)

Serviced residences for the elderly

Renovation business

Rental housing

New subdivision

Promotion of relocation in areas along the Odakyu Line

Renovation

Custom-built homes

#### One-stop service



Area expansion



## Deployment of a coordination business utilizing real estate

■ HOTEL KANRA KYOTO (Opened 2010)

Design hotel opened in a converted aged education facility



■ EDIT YOKOHAMA (Opened April 2015)

Business hotel with restaurant, shops, and serviced offices



■ RICOH Future House (Planned opening in summer 2015)

Complex based on the concept "community planning" that has a café-restaurant, event and seminar area, and hands-on museum of science and technology





Active deployment along and beyond the Odakyu Line

# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme II Sew and nurture seeds of growth by FY2020.



# Opening of department stores and supermarkets in new formats, development of e-commerce, stepping up of supermarket openings

#### Opening of small stores (department stores)

■ Opening of satellite stores and small stores in new formats



# Strengthening of original merchandising and e-commerce (department stores)

- Rebuilding and strengthening of original merchandising
- Line expansion and qualitative improvement of merchandise sold by e-commerce



# Flexible new store opening adapted to location characteristics (supermarkets)

- Development of a new business model to cope with urban sites and increase efficiency of small store operation
- Opening of new stores, renewal of existing stores



#### Optimization of in-station businesses

■ Development in accordance with the different needs of each station by means such as combining new businesses



#### Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme II Sew and nurture seeds of growth by FY2020.



#### Opening of resort hotels and lodging-focused hotels

- Resort hotels
- → Resort hotel expansion in the Hakone area









- Lodging-focused hotels
  - → Operation of upper-class hotels utilizing the Hotel Century Southern Tower business model





#### Expansion of restaurant openings, including overseas

■ Penetration of existing formats beyond the Odakyu Line









Hakone Soba Tamachi-Shibaura

■ Development of new formats, M&As







Akane Saryo

Al dentei

- Opening of restaurants overseas
- → Opening of restaurants in **ASEAN** countries

Hawaiian Pancake Factory AEON Mall Phnom Penh



# Principal Measures in the Medium-Term Management Plan (FY2015-FY2017) Theme II Sew and nurture seeds of growth by FY2020.



## M&As, real estate acquisitions, etc. utilizing the growth investment budget

The Business Planning Department, a specialized organization stablished in FY2014, takes the lead in the following initiatives.

Consideration and implementation of M&As that will contribute to business scale expansion

Existing business fields

Consideration and implementation of M&As that will contribute to expanding the scale of existing businesses, mainly restaurants, hotels, and supermarkets

New business fields

Consideration and implementation of M&As in <u>fields related</u> to existing businesses from which medium- to long-term growth can be expected

[Specific example (FY2014 M&A project)]
Acquisition of a portion of the shares of UDS Ltd., which operates a real estate renovation business and overseas business (consolidated as a subsidiary)

Purpose of acquisition: No. of shares Activation of line development after completion of multiple double tracks and creation of business

opportunities beyond the Odakyu Line

acquired

8,100 shares (90% of shares issued and outstanding

Capitalization 37

375 million ven

Sales:

1,648 million ven (FY ended December 2014)

#### Formulation and implementation of overseas expansion plans

Formulation and implementation of overseas expansion plans for restaurants and other existing businesses Countries targeted for expansion: ASEAN countries, USA etc.

(Including intra-Group collaboration and support for Group companies)

Acquisition of real estate to maximize Group revenue

■ Real estate targeted for acquisition

Real estate for renovation

Real estate currently in operation

Real estate for development

Obtain the following benefits from acquisition of these types of real estate.

- (1) Creation of business opportunities for Group companies
- (2) Smooth implementation of rail line development
- Means of utilization
   Hotels, commercial facilities, offices, residences

## Numerical Plan in the Medium-Term Management Plan (FY2015-FY2017)



(unit: million yen)	FY2014 (result)	FY2015 (forecast)	FY2016 (plan)	FY2017 (plan)
Revenue from operations	518,715	537,700	541,000	546,800
Operating income	49,858	51,000	50,400	45,700
Ordinary income	44,098	44,500	43,400	38,100
Net income attributable to the owners of parent	30,147	27,200	27,200	23,400
Capital expenditures	54,612	64,600	55,200	65,100
Depreciation	46,691	47,400	48,500	48,900
EBITDA	96,549	98,400	98,900	94,600
Interest-bearing debt	730,375	719,100	700,000	718,000
Interest-bearing debt/EBITDA ratio	7.6	7.3	7.1	7.6

- Forecasted decrease in operating income in FY2017 due to factors including higher costs accompanying completion of multiple double tracks, despite a revenue increase, mainly from the Merchandising and Real Estate segments
- Forecasted decrease in net income attributable to the owners of parent accompanying completion of recording of extraordinary income from reversal of the reserve for expansion of railway transport facilities since FY2015
- Forecasted temporary increase due to transfer of assets in FY2017 accompanying completion of multiple double tracks, despite a decrease in the balance of interest-bearing debt

#### [Reference\*]

ROA(%)	4.1	4.2	4.1	3.7
ROE(%)	11.9	9.9	9.2	7.4

■ Forecasted temporary decline reflecting lower profit due to factors including higher costs accompanying completion of multiple double tracks in FY2017

# Numerical Plan in the Medium-Term Management Plan (FY2015-FY2017) By Segment



(million yen)

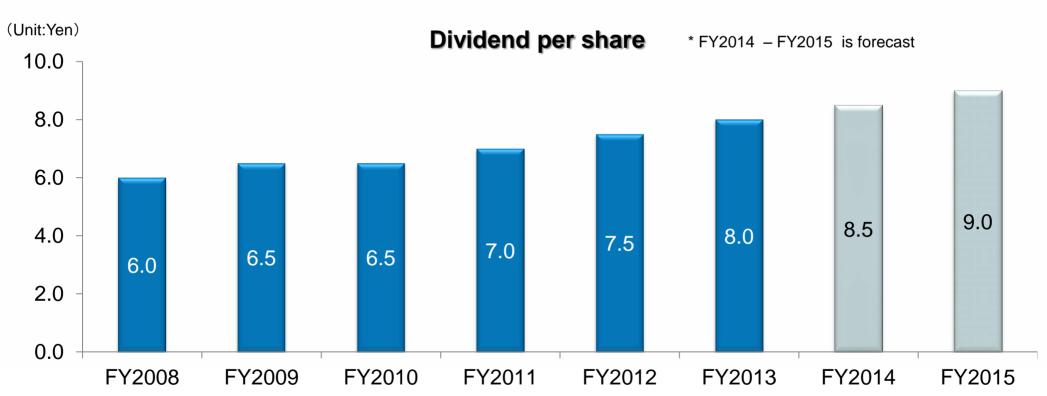
				(million yen)
	FY2014 (result)	FY2015 (forecast)	FY2016 (plan)	FY2017 (plan)
Transportation	171,277	171,400	172,300	171,400
Merchandising	222,684	228,500	232,600	238,600
Real Estate	60,843	72,500	71,400	70,400
Other Businesses	100,215	101,600	100,100	102,100
Elimination	Δ 36,305	△ 36,300	Δ 35,400	△ 35,700
Total revenue from operations	518,715	537,700	541,000	546,800
Transportation	29,150	30,100	29,100	23,400
Merchandising	3,160	4,000	4,400	4,900
Real Estate	11,577	11,600	11,700	11,400
Other Businesses	5,809	5,200	5,000	5,800
Elimination	161	100	200	200
Total operating income	49,858	51,000	50,400	45,700

## **Dividend Policy**



#### Dividend payout ratio (FY2013-)

The Company intends to use internal reserves for vigorous investment in the priority fields and the growth fields in an effort to improve financial performance. The Company's basic policy for returning profits to shareholders is to maintain stable dividend payment as a result of improved performance with a dividend payout ratio of approx.30%.





#### Remarks

Figures concerning the company's business plans, future forecasts and strategies other than historical facts are forward-looking statements reflecting management's view. Please note, since the forward-looking statements are based on information currently available, the actual results may differ from these forecasts.